Generously underwritten, in part, by Donahue Gallagher Woods LLP.
INTRODUCTION

The Alameda County Bar Association (ACBA) is a voluntary professional association of local lawyers and judges organized for the purpose of promoting the administration of justice in Alameda County. In 1982, in response to the reduction in federal support for public legal services, the ACBA formed the Volunteer Legal Services Corporation (VLSC) for the purpose of providing pro bono legal services to Alameda County residents with little or no income.

VLSC provides legal services through several pro-per assistance clinics in divorce, child custody, visitation and support, paternity, spousal support, guardianship, bankruptcy, low-income landlord eviction matters, and unlawful detainer mediation. Clinics are led by experienced attorneys and are often co-sponsored by local legal service providers or the courts. In these clinics volunteer attorneys help clients understand the legal process and complete the applicable forms to be filed in court.

We hope that this updated Directory will help you in serving the low-income members of our community and help make increased access to legal services in Alameda County a reality.
USING THIS DIRECTORY

This Legal Services Directory is designed to enable the public and legal profession to become better acquainted with the legal services available in our community and to assist in serving low-income clients by referring them directly to the agencies best able to provide service in their individual situation.

An alphabetical index of agencies is included for those who know the name of the program they seek but wish to verify current service information.

A subject matter index is included for easy reference to assist you in locating agencies that provide service in a particular area of law.

It is inevitable that some agencies were inadvertently omitted or that some information may have changed before or since this edition was released. Please let us know of any changes or corrections by writing us at Alameda County Bar Association, Volunteer Legal Services Corporation, 1000 Broadway, Suite 480, Oakland, CA 94607.

DISCLAIMER

VLSC has compiled this Directory based on information supplied by the agencies listed, but without reviewing, investigating, or evaluating the accuracy or completeness of the information supplied or the qualifications or the competency of those listed.

Users of the Directory must make their own evaluation of the agencies listed. ACBA/VLSC does not recommend or endorse the services of those listed, nor does the omission of any agency from this Directory imply any negative assessment, or any evaluation or recommendation whatsoever. ACBA/VLSC is not responsible for any errors or omissions that may have occurred.
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A SAFE PLACE
P.O. Box 23006
Oakland, CA 94623-0006

(510) 986-8600
(510) 536-7233 (Crisis)
(510) 986-8606 (Fax)
URL: www.asafeplacdvs.org

HOURS: Mon. – Thurs. 8:30 a.m. – 4:30 p.m. and Fri. 8 a.m. – 4 p.m. (Business); 24 hours daily (Crisis Hotline)
CLIENTELE: Battered women and their children
FEES: None, Includes 3 meals per day. No one is refused shelter due to inability to pay.
LANGUAGES OTHER THAN ENGLISH: Spanish
TYPE OF SERVICE: A shelter for battered women and their children who are in danger and have no other resources. Services include legal advocacy, counseling, support groups and assistance in locating housing and employment.

AFGHAN CENTER
39155 Liberty St., D-460
Fremont, CA 94538

(510) 745-1680
(510) 745-1684 (Fax)
URL: www.afghancoaltion.org
Email: afghancoa@aol.com

HOURS: Mon. – Fri. 10 a.m. – 5 p.m.
FEES: None
LANGUAGES OTHER THAN ENGLISH: Farsi, Pashto
TYPE OF SERVICE: Provides housing applications, job-hunting, translation services, assistance with social services, resources and referrals, cultural counseling, and domestic violence support.

AIDS LEGAL REFERRAL PANEL (ALRP)
1663 Mission St., Suite 500
San Francisco, CA 94103

(415) 701-1100 (Main Office Client Line)
(510) 451-5353 (Oakland Office Client Line)
(415) 701-1200 (Main Office, Business Line)
(510) 451-5353 (East Bay Outreach Attorney)
(415) 701-1400 (Fax)

Email: info@alrp.org
URL: www.alrp.org

HOURS: Mon. – Fri. 9 a.m. – 5 p.m.; Days and hours vary for East Bay Outreach Attorney, please call.
CLIENTELE: People with AIDS or HIV
FEES: No charge for simple wills, power of attorney and social security appeals. Fees for other matters vary according to income.
LANGUAGES OTHER THAN ENGLISH: Spanish (in office), translation for other languages may be arranged.
TYPE OF SERVICE: Provides free and low-cost sliding scale legal services to people with HIV/AIDS in the San Francisco Bay Area. Areas include housing, employment, insurance, wills and powers of attorney, confidentiality matters, family law, immigration, credit and government benefits or public accommodations. Direct representation of clients by one of ALRP’s five attorneys or careful placement of clients with one of ALRP’s 700 panel attorneys. Provides staff and volunteer training to HIV service providers. Advocates for the rights of people with HIV. East Bay Outreach Attorney covers all topics except housing, immigration, and criminal law.

AIDS PROJECT OF THE EAST BAY (APEB)
1320 Webster Street
Oakland, CA 94612

(510) 663-7979
(510) 663-7980 (Fax)
Email: info@apeb.org
URL: www.apeb.org

HOURS: Mon., 10:30 a.m. – 4:30 p.m.; Tues. – Fri., 9:30 a.m. – 4:30 p.m.
CLIENTELE: Alameda County residents infected with HIV. Support services available for friends or family members. Some services are available only to low- or no-income individuals.
FEES: None
LANGUAGES OTHER THAN ENGLISH: Spanish
TYPE OF SERVICE: Staff provides advocacy and support services for HIV clients, including HIV information, agency referrals, and emergency services. Emergency services include: food; housing and funds for bills; access to counseling, crisis intervention, medical treatment and case management; benefits advocacy; and legal referrals.

ALAMEDA CITY MASTICK SENIOR CENTER
1155 Santa Clara Ave.
Alameda, CA 94501

(510) 747-7500
(510) 523-0247 (Fax)
(510) 522-7538 (TDD)
URL: www.mastickcenter.com

HOURS: Mon. – Fri. 8:30 a.m. – 3 p.m., Sat. 12:15 p.m. – 3:30 p.m. (Office); Mon. – Fri. 9 a.m. – 4 p.m. (Program); Sat. 11:30 a.m. – 2:45 p.m. (Bingo)
CLIENTELE: Seniors (aged 50 and over) and disabled (aged 50 and over)
FEES: Some free classes; others have fee
LANGUAGES OTHER THAN ENGLISH: None.
TYPE OF SERVICE: Provides a well-rounded social recreation program for active seniors, including programs and services in the areas of health, education and recreation.

ALAMEDA COUNTY BAR ASSOCIATION LAWYER REFERRAL SERVICE
1000 Broadway, Suite 480
ALAMEDA COUNTY BAR ASSOCIATION VOLUNTEER LEGAL SERVICES CORPORATION
1000 Broadway, Suite 480
Oakland, CA 94607

(510) 302-ACBA (2222) press option 4
(510) 452-2224 (Fax)
URL: www.acbanet.org

HOURS: Mon. – Fri., 8:30 a.m. – 4 p.m. for intake and referrals. No walk-ins.
CLIENTELE: Alameda County residents
FEES: Individual case referrals, $20; no fee to attend pro per assistance clinic
LANGUAGES OTHER THAN ENGLISH: Spanish, Cantonese and Mandarin upon request
TYPE OF SERVICE: VLSC provides free direct legal assistance in select areas of civil law to Alameda County’s low-income population by mobilizing volunteer attorneys to provide pro bono service. VLSC offers two types of service: pro per assistance clinics and individual case referrals to pro bono attorneys. Current pro per assistance clinics include: bankruptcy, dissolution of marriage, general family law advice, guardianship, and low-income landlord eviction assistance.

ALAMEDA COUNTY CHILDREN AND FAMILY SERVICES
24100 Amador St., 5th Floor
Hayward, CA 94544

(510) 259-1800 (24-hour child abuse hotline)
(510) 780-8600 (Office)
(510) 670-6230 (Fax)
URL: http://alamedasocialservices.org/public/index.cfm

HOURS: 24 hours for emergency hotline; Office hours Mon. – Fri., 8:30 a.m. – 12 p.m., 1 p.m. – 5 p.m.
CLIENTELE: Alameda County residents reporting child abuse and neglect
FEES: None
LANGUAGES OTHER THAN ENGLISH: Listed on hotline
TYPE OF SERVICE: Conducts in-home investigations regarding children at risk living in the home, collaborating with local police departments. Works with children and families with children who are protected by the Alameda County Superior Court to ensure children’s safety. Children’s Placement Service (primarily foster care) continues to work with children and families who have become dependents of the juvenile court due to abuse and neglect, with the goal of family reunification.
ALAMEDA COUNTY DEPARTMENT OF CHILD SUPPORT SERVICES
5669 Gibraltar Drive
Pleasanton, CA 94588-8547

1-866-901-3212 (24-hour automated child support system)
(925) 468-9297 (Fax)
URL: www.acgov.org/css
Email: childsupportservices.internetmail@acgov.org

HOURS: Mon. – Fri., 8:30 a.m. – 5:00 p.m. (Public Service Center)
CLIENTELE: Alameda County Residents
FEES: There is no fee for child support services for children who have received or are receiving
public assistance through the Title IV-A (TANF) programs. For families who have never received
TANF assistance, effective October 1, 2010, California and Federal regulations require that a fee
of $25 be assessed if $500.00 or more is collected between October 1 and September 30 of each
year. The fee is assessed in October of the following year.
LANGUAGES OTHER THAN ENGLISH: Spanish
TYPE OF SERVICE: Establishes paternity and child support
orders; collects child, medical and
spousal support payments; modifies orders and provides medical enforcement services.

ALAMEDA COUNTY DISTRICT ATTORNEY CONSUMER AND ENVIRONMENTAL
PROTECTION DIVISION
7677 Oakport St., Suite 650
Oakland, CA 94621

(510) 383-8600
(510) 383-8615 (Fax)
URL: www.alcoda.org/consumer_protection
Email: askcepd-da@acgov.org

HOURS: Mon. – Fri., 8:30 a.m. – 5 p.m.
CLIENTELE: Alameda County residents
FEES: None
LANGUAGES OTHER THAN ENGLISH: Spanish
TYPE OF SERVICE: Referral and assistance in preparation of complaint forms in criminal
consumer fraud, crimes against elders, unfair business practices, and environmental crimes.

ALAMEDA COUNTY DISTRICT ATTORNEY VICTIM/WITNESS ASSISTANCE DIVISION
1401 Lakeside Drive, Suite 802
Oakland, CA 94612

(510) 272-6180
(510) 208-9565 (Fax)
Email: vwclaims@acgov.org
URL: www.alcoda.org

HOURS: Mon. – Fri., 8:30 a.m. – 5 p.m. (Client Services); Intake without appointment: Mon. 1
p.m. – 2 p.m.; Tues. 9 a.m. –11 a.m.; Wed. 9 a.m. –11 a.m., 1 p.m. – 2 p.m.; Fri. 9 a.m. –11 a.m.,
1 p.m. – 2 p.m.
CLIENTELE: Alameda County residents suffering emotional or personal injury as a result of a
crime; any surviving family member of a victim killed as a result of a crime.
FEES: None
LANGUAGES OTHER THAN ENGLISH: Spanish, Tagalog, Chinese, Farsi. Other interpreters by arrangement.

TYPE OF SERVICE: Provides advocates to victims of violent crimes to help them through the court system, and provides compensation to cover certain expenses that result from a crime. Most medical, mental health counseling, funeral, burial, wage loss, loss of support and job retraining expenses may be covered if they are not reimbursed by other sources. Provides information and referral services to community resources as needed, including referrals for shelters, emergency health care and support counseling. Victims are also kept informed on the status of their case. Field visits are made to those victims who cannot visit the office.

ALAMEDA COUNTY FAMILY JUSTICE CENTER
470 27th St.
Oakland, CA 94612

(510) 267-8800
(510) 267-8809 (Fax)
URL: www.acfjc.org

HOURS: Mon. – Fri., 8:30 a.m. – 5 p.m.
CLIENTELE: Victims of domestic and sexual violence; child abuse and elder abuse
FEES: None
LANGUAGES OTHER THAN ENGLISH: Spanish, Farsi, Chinese. Inquire for other languages.

TYPE OF SERVICE: Provides legal assistance, crisis intervention, counseling, emergency referrals, assistance with criminal proceedings and child support, medical care and mental health counseling, employment assistance and referrals to other community services.

ALAMEDA COUNTY LAWYERS IN THE LIBRARY
These consultations take place at public libraries (including Alameda County Law Library) on a rotating basis throughout the month.

(510) 272-6483 (General Information)
URL: https://www.acgov.org/law/refservices/lilprogram.htm

HOURS: Varies by location; visit Web site for calendar
CLIENTELE: Alameda County Residents
FEES: None
LANGUAGES OTHER THAN ENGLISH: Call for other languages.

TYPE OF SERVICE: Volunteer attorneys provide free consultation and referrals on a wide variety of issues including landlord tenant disputes, probate matters, employment problems, and other general consumer issues.

ALAMEDA COUNTY NETWORK OF MENTAL HEALTH CLIENTS
3238 Adeline St.
Berkeley, CA 94703

(510) 652-5891
(510) 652-4557 (Fax)
URL: www.banmhc.org (Bay Area Networks of Mental Health Clinics)

BERKELEY DROP-IN CENTER
3234 Adeline St.
Berkeley, CA 94703
(510) 653-3808
HOURS: Mon. – Thurs. 9 a.m. – 4 p.m.; Fri. 9 a.m. – 2 p.m.

BEST NOW
333 Hegenberger Rd., Suite 600.
Oakland, CA 94621
(510) 383-1605

MENLO HOTEL TENANTS SUPPORT PROGRAM
344 13th St., Room 101
Oakland, CA 94612
(510) 594-1951
HOURS: Mon. – Fri. 7:00 a.m. – 3:00 p.m.

REACH-OUT
3238 Adeline Ave.
Berkeley, CA 94703
(510) 654-7813
HOURS: Mon. and Thurs. 11 a.m. – 3 p.m.

REACHING ACROSS
3833 Peralta Blvd., Suite D
Fremont, CA 94536
(510) 745-9500
HOURS: Mon. 11:30 a.m. – 4:30 p.m. and 5:30 p.m. – 7:30 p.m.; Tues. 1 p.m. – 4:30 p.m.; Wed. 11:30 a.m. – 1:30 p.m.; Thurs. 11:30 a.m. – 4:30 p.m.; Fri. 2 p.m. – 5 p.m.

HOURS: Vary
CLIENTELE: Alameda County residents, homeless
FEES: None
LANGUAGES OTHER THAN ENGLISH: None
TYPE OF SERVICE: This is an administrative umbrella for client-run self-help groups including: the Berkeley Drop-In Center, which provides peer and group support, housing services, and advocacy for those with mental or substance abuse issues; Reaching Across, a multi-service organization in Fremont; Best Now, a job training and support group in Oakland; Menlo Hotel Tenants Support Program, providing housing services; and Reach Out, a client-run hospital visitation program. Works extensively with the homeless.

ALAMEDA COUNTY PUBLIC DEFENDER
1401 Lakeside Drive, Suite 400
Oakland, CA 94612
(510) 272-6600
(510) 272-6610 (Fax)
URL: www.co.alameda.ca.us/defender/
HOURS: Mon. – Fri., 8:30 a.m. – 5 p.m.
CLIENTELE: Low-income Alameda County residents
FEES: $25 intake if out of custody; some free services, though court may assess fees for others
LANGUAGES OTHER THAN ENGLISH: Spanish and Chinese
TYPE OF SERVICE: Legal representation of indigents in criminal and civil dependency matters, and mental health. Provides indigent defense legal services in Alameda County for criminal cases, juvenile court cases and involuntary mental confinement.
ALAMEDA COUNTY SOCIAL SERVICES AGENCY ADULT PROTECTIVE SERVICES
6955 Foothill Blvd., Suite 300
Oakland, CA 94605

(510) 577-3500 (24-hour hotline)
1-866-225-5277 (866-CALL-APS)
(510) 577-5615 (Fax)
URL: www.alamedasocialservices.org

HOURS: Mon. – Fri., 8:30 a.m. – 12 p.m.; 1 p.m. – 5 p.m.
CLIENTELE: Anyone aged 18 to 64 with a mental or physical disability, or anyone aged 65 or older, who is suspected of being abused or neglected. No income requirement.
FEES: None
LANGUAGES OTHER THAN ENGLISH: Spanish and Cantonese
TYPE OF SERVICE: Responds to reports from individuals, concerned citizens, social service and health providers, and law enforcement representatives about adults with developmental disabilities, physically and mentally disabled adults, and the elderly, who may be physically or financially abused, neglected, or exploited.

ALAMEDA COUNTY SOCIAL SERVICES AGENCY AREA AGENCY ON AGING
6955 Foothill Blvd., Suite 300
Oakland, CA 94605

(510) 577-1900 (Main)
1-800-510-2020

(510) 577-3530 (Information and Referral)
URL: www.alamedasocialservices.org

HOURS: Mon. – Fri., 8:30 a.m. – 12 p.m.; 1 p.m. – 5 p.m.
CLIENTELE: Must be age 60 or older, or inquiring about senior services
FEES: None. Subcontracted programs may have donation requests.
TYPE OF SERVICE: Provides social services indirectly through contracts with community agencies and organizations. Sponsors the Senior Nutrition Program, which provides hot, nutritious, mid-day meals at various locations throughout Alameda County, as well as home-delivered meals.

ALAMEDA COUNTY SOCIAL SERVICES AGENCY DEPARTMENT OF PUBLIC GUARDIAN/CONSERVATOR
6955 Foothill Blvd., Suite 300
Oakland, CA 94605

(510) 577-1900 (Main)
(510) 567-5619 (Fax)
URL: www.alamedasocialservices.org

HOURS: Mon. – Fri., 8:30 – 5 p.m.
CLIENTELE: Alameda County residents who are unable to manage their own financial resources and/or unable to resist fraud or undue influence.
FEES: None
LANGUAGES OTHER THAN ENGLISH: Spanish and Cantonese
TYPE OF SERVICE: Protection and asset management for persons declared legally unable to manage personal/financial affairs.

ALAMEDA COUNTY VETERANS SERVICE OFFICE
Eastmont Self Sufficiency Center
6955 Foothill Blvd., Suite 300
Oakland, CA 94605
(510) 577-1926
(510) 577-1947 (Fax)
HOURS: Mon. – Fri., 8:30 a.m. – 12 p.m.; 1 p.m. – 5 p.m.

Vet Center
24100 Amador St.
Hayward, CA 94544
(510) 265-8271 (Mon., Wed., Fri.)
HOURS: Mon. – Fri., 8:30 – 5 p.m.

Family Resource Center
39055 Liberty St., Suite F620
Fremont, CA 94536
(510) 795-2686 (call for appts. Tues., Thurs.)
HOURS: Tues. and Thurs., 9 – 4 p.m. by appointment

URL: www.alamedasocialservices.org/public/services/elders_and_disabled_adults/veterans_services.cfm

HOURS: Vary.
CLIENTELE: Alameda County residents
FEES: None for veterans or dependents
LANGUAGES OTHER THAN ENGLISH: None
TYPE OF SERVICE: Assists in filing for VA benefits, and provides referrals and education, medical and home loan information. Assists in obtaining records for claims and referrals to other organizations.

ALAMEDA FAMILY SERVICES (formerly Xanthos, Inc.)
2325 Clement Ave.
Alameda, CA  94501
(510) 865-2500
(510) 865-1930 (Fax)
Email: info@alamedafs.org
URL: www.alamedafs.org

HOURS: Mon. - Thurs., 9 a.m. - 8 p.m.; Fri., 9 a.m. - 5 p.m.
CLIENTELE: Varies according to program
FEES: Varies per program (some free, some sliding scale)
LANGUAGES OTHER THAN ENGLISH: Varies by program
TYPE OF SERVICE: Human service organization active in Alameda and the East Bay, whose programs improve the emotional, psychological and physical health of children, youth and families. Provides a wide range of intervention services for youth and families in crisis or at risk.

ALIPATO PROJECT
1743 Alcatraz Ave.
Berkeley, CA 94703

(510) 393-2723
URL: https://alipatoproject.org/
Email: info@alipatoproject.org

HOURS: Free legal clinic every Wed., 5:30 p.m. – 7:30 p.m.
CLIENTELE: Survivors of domestic violence in Alameda County
FEES: None
LANGUAGES OTHER THAN ENGLISH: Call for other languages.
TYPE OF SERVICE: Specializes in suing abusers in civil court; provides face-to-face legal advice to ensure resisters of domestic violence in Alameda County know their rights. Also provides general legal advice and referrals to those who call the office phone line.

ALLEN TEMPLE HEALTH AND SOCIAL SERVICES MINISTRY
8501 International Blvd., Building C, Room C101
Oakland, CA 94621

(510) 544-8910
(510) 544-8918 (Fax)
URL: www.allen-temple.org
Email: eshaw@allen-temple.org, athssm@allen-temple.org

HOURS: Mon. – Thurs., 9 a.m. – 3 p.m.
CLIENTELE: Anyone
FEES: $30 enrollment fee; $10 per session
LANGUAGES OTHER THAN ENGLISH: None
TYPE OF SERVICE: Anger management and domestic violence prevention classes; parenting classes; all social services

AMERICAN CIVIL LIBERTIES UNION OF NORTHERN CALIFORNIA
39 Drumm St.
San Francisco, CA 94111

(415) 621-2488 (Counseling)
(415) 293-6356 (Counseling in Spanish)
(415) 621-2493 (Administrative office)
(415) 255-1478 (Fax)
(415) 863-7832 (TTY)
URL: www.aclunc.org

HOURS: Mon. – Fri., 9 a.m. – 5 p.m. (office); Mon. – Fri., 10 a.m. – 3 p.m. (counseling line)
CLIENTELE: All of Northern California
FEES: No charge for calling counseling line
LANGUAGES OTHER THAN ENGLISH: Spanish
TYPE OF SERVICE: A public interest organization devoted to protecting basic civil rights. Provides legal services and education.

ASIAN LAW CAUCUS
55 Columbus Avenue
San Francisco, CA 94111

(415) 896-1701
(415) 896-1702 (Fax)
Email: alc@asianlawcaucus.org
URL: www.asianlawcaucus.org

HOURS: Mon. – Fri., 9 a.m. – 5 p.m. (client intake – no walk-ins); call or visit website for Employment/Labor Clinic and Immigration Clinic

CLIENTELE: Low- to moderate-income individuals, or any Alameda, Sacramento or San Francisco County residents

FEES: None

LANGUAGES OTHER THAN ENGLISH: Vietnamese, Tagalog, Mandarin and Cantonese

TYPE OF SERVICE: Promotes, advances and represents the legal and civil rights of the Asian and Pacific Islander communities. Clients must have an appointment to receive these services. Offers Employment/Labor and Immigration clinics.

ASIAN PACIFIC ISLANDER LEGAL OUTREACH (formerly Nihonmachi Legal Outreach)
San Francisco Office (Client intake – no walk-ins)
1121 Mission Street
San Francisco, CA 94103

(415) 567-6255
(415) 567-6248 (Fax)

Oakland Office (client intake – no walk-ins)
1305 Franklin Street, Suite 410
Oakland, CA 94612

(510) 251-2846
(510) 251-2292 (Fax)

Email: info@apilegaloutreach.org
URL: www.apilegaloutreach.org

HOURS: Mon. – Fri., 9 a.m. – 5 p.m.

CLIENTELE: Alameda, San Francisco and San Mateo county residents

FEES: Free to those receiving public benefits or low income, and also offered on a sliding scale

LANGUAGES OTHER THAN ENGLISH: Cantonese, Chiu-Chow, Hindi, Ilocano, Japanese, Korean, Lao, Mandarin, Spanish, Tagalog, Taiwanese, Urdu and Vietnamese (inquire about those not listed)

TYPE OF SERVICE: Provides legal assistance in areas of family law/domestic violence, immigration and immigrant rights, senior law/elder abuse, anti-trafficking, public benefits and social justice issues.
BAY AREA LEGAL AID
1735 Telegraph Avenue
Oakland, CA 94612

(510) 250-5270 (Legal Advice Line)
(800) 551-5554 (Toll free Legal Advice Line)
(855) 693-7285 (Health Consumer Center)
(510) 532-3211 (Together for Vets – East Oakland)
(510) 923-9600 (Together for Vets – West Oakland)

(510) 663-4744 (Administrative Office)
(800) 735-2929 (TTY)
(510) 663-4740 (Fax)
Email: info@baylegal.org
URL: www.baylegal.org

For Other Counties:
Santa Clara County – (408) 850-7066
San Mateo County – (650) 472-2666
San Francisco County – (415) 354-6360
Contra Costa County West – (510) 250-5270
Contra Costa County East – (925) 219-3325
Marin County – (415) 354-6360
Napa County – (707) 320-6348

HOURS: Mon. – Fri., 9 a.m. – 5 p.m.; closed for lunch from 12 p.m. – 1 p.m. Clients with new
legal problems should call BayLegal's Legal Advice Line on Mon. & Thurs., 9:30 a.m.-3 p.m;
Tues. & Wed. 9:30 a.m.-1 p.m. Ongoing clients and other callers from Alameda County should
call main line.
CLIENTELE: Low-income clients in the counties of Alameda, Contra Costa, San Francisco,
Santa Clara, San Mateo, and Napa/Marin
FEES: None
LANGUAGES OTHER THAN ENGLISH: Spanish, Cantonese, Mandarin, Vietnamese.
Translation services available for all other languages.
TYPE OF SERVICE: Provides legal advice and representation in the areas of housing and
landlord-tenant; family law for survivors of domestic violence; health law (Medi-Cal, Healthy
Families and In-Home Supportive Services); public benefits law, including CalWorks, General
Assistance, Supplemental Security Income, Social Security, CAPI (Cash Assistance Program for
Immigrants benefits) and Food Stamps; youth justice, including foster care benefits, Kin-Gap,
Adoption Assistance Program (AAP), SSI for minors, Cal-Works – Kids Only, and special
education.
The Health Consumer Center provides information regarding the Affordable Care Act, Public
Health Insurance and Private Health Insurance.
Together for Vets helps Veterans in Oakland find housing, employment, and stability.
Areas of law covered could vary in other counties.

BAY AREA WOMEN AGAINST RAPE
470 27th St.
Oakland, CA 94612

(510) 430-1298 (Administration)
(510) 845-RAPE (24 Hour Crisis Line)
(510) 430-2579 (Fax)
Email: bawar@bawar.org
URL: www.bawar.org

HOURS: 24-hour answering machine service; Mon. – Fri., 9 a.m. – 5 p.m. office hours
CLIENTELE: Victims of sexual assault and their families and friends
FEES: None
LANGUAGES OTHER THAN ENGLISH: Spanish, and other interpreters available by special arrangement
TYPE OF SERVICE: Provides crisis service that addresses the psychological effects and trauma of a sexual assault. Provides 24-hour crisis counseling to victims, attempted rape victims and family or friends. Offers emotional support, legal and medical information, accompaniment to hospital, police, and court, referral to therapists, support groups and support throughout court proceedings.

BENCHMARK INSTITUTE
431 Alvarado St.
San Francisco, CA 94114

(415) 695-9296
(415) 695-9695 (Fax)
Email: Marie@benchmarkinstitute.org
URL: www.benchmarkinstitute.org

HOURS: Mon. – Fri., 9 a.m. – 6 p.m.
CLIENTELE: Legal service providers. No direct representation.
FEES: Training registration
LANGUAGES OTHER THAN ENGLISH: None
TYPE OF SERVICE: An education institution that develops and delivers training to public interest lawyers, paralegals, clients and other service providers whose work requires legal knowledge. Benchmark is dedicated to empowering people through excellence in innovative education, training and development.

BERKELEY GRAY PANTHERS
1403 Addison St.
Berkeley, CA 94702

(510) 548-9696
(510) 548-9697 (Fax)
Email: graypanthersberk@aol.com
URL: www.berkeleygraypanthers.mysite.com

HOURS: Mon. 10 a.m. – 3 p.m.; Tues. – Thurs. 1 p.m. – 3 p.m. (call first for hours)
FEES: Yearly membership dues: $35, or $15 for low income
LANGUAGES OTHER THAN ENGLISH: None
TYPE OF SERVICE: Advocacy for persons, especially the elderly, on such issues as housing and tenant rights, health (universal healthcare) and nursing homes, peace and social justice. Provides general information and referral.
BERKELEY PROPERTY OWNERS’ ASSOCIATION, ASSOCIATION OF BERKELEY RENTAL HOUSING PROVIDERS
2041 Bancroft Way, Suite 203
Berkeley, CA 94704

(510) 525-3666
(510) 525-0203 (Fax)
Email: bpoa@bpoa.org (Board of Directors)
URL: www.bpoa.org

HOURS: Mon. – Thurs., 9 a.m. – 5 p.m., Fri., 9 a.m. – 12 p.m.
CLIENTELE: Owners/providers of residential rental property in Berkeley
FEES: $120 annual membership fee for housing providers (first year); $75 for associate membership (other laypersons and professionals interested in Berkeley housing policies and the Berkeley housing market). Services free to members.
LANGUAGES OTHER THAN ENGLISH: None
TYPE OF SERVICE: Provides legal referrals and education in matters concerning Berkeley housing market. Also provides emergency help for rental property owners, assistance with forms and political advocacy.

BRIGHTER BEGINNINGS (formerly Perinatal Council)
Oakland Center/Administrative Office
2648 International Blvd.
Oakland, CA 94601

1-877-427-7134 (Toll-free in Northern California)
(510) 437-8950
(510) 437-8959 (Fax)

Oakland Family Strengthening Center/Early Head Start Office
2595 International Blvd.
Oakland, CA 94601
(510) 437-8945
(510) 437-9795 (Fax)

Richmond Center
2727 Macdonald Avenue
Richmond, CA 94804
(510) 236-6990
(510) 236-7346 (fax)

Antioch Family Strengthening Center
418 West 4th Street
Antioch, CA 94509
(925) 303-4340
(925) 757-7060 (Fax)

Antioch First 5 Center
512 West Fifth Street
Antioch, CA 94509
(925) 757-5303
(925) 978-1775 (fax)

Email: info@brighter-beginnings.org
URL: www.brighter-beginnings.org
HOURS: Mon. – Fri., 9 a.m. – 4:30 p.m.
CLIENTELE: Pregnant women and families, teen parents
FEES: None
LANGUAGES OTHER THAN ENGLISH: Spanish
TYPE OF SERVICE: Provides adolescent and family support surrounding pregnancy and parenting, with the goal of making clients self-sufficient. This includes such services as: preparation for labor, teaching parents to care for themselves and their babies, job training, healthy eating, community health care and counseling, parenting classes, family planning, applying for social services, housing and continuing education.

BUILDING OPPORTUNITIES FOR SELF-SUFFICIENCY (BOSS)
MULTI-AGENCY SERVICE CENTER (MASC)
2065 Kittridge St., Suite E
Berkeley, CA 94704

(510) 649-1930
(510) 649-0627 (Fax)
1-866-960-2132 (Berkeley Shelter Bed Hotline)
URL: www.self-sufficiency.org

HOURS: Mon. – Wed., 8 a.m. – 4 p.m.; Thurs., 8 a.m. – 12 p.m.; Fri., 8 a.m. – 2 p.m.; Sat. and Sun., 8:30 a.m. – 3:30 p.m.
(showers/respite only)
CLIENTELE: Homeless
FEES: None
LANGUAGES OTHER THAN ENGLISH: Spanish

SHELTER/TRANSITIONAL HOUSING:
McKinley Family Transitional House (Berkeley) provides transitional housing for families. (510) 549-0778
Ursula Sherman Village (Berkeley) provides short-term and transitional housing for families and individuals. (510) 525-8831

SHORT-TERM SPECIAL NEEDS HOUSING:
Oakland Homeless Project (Berkeley) provides housing, healthcare, and socialization aid to mentally disabled adults. (510) 465-0881 ext. 303/304

South County Homeless Project (Hayward) provides housing, healthcare, and socialization aid to mentally disabled adults. (510) 786-2129

HOURS: N/A (No drop-ins)
CLIENTELE: Homeless, eligible Axis 1 diagnosis as determined by a provider in the Alameda County Behavioral Health Care Services system of providers. Ability to live safely in a community environment, willingness to participate in a minimum of 20 hours/week of program services. First priority to clients being discharged from acute, sub-acute and crisis-stabilization psychiatric settings; second priority to homeless clients assigned to BHCS mental health teams
FEES: None
LANGUAGES OTHER THAN ENGLISH: Spanish
TYPE OF SERVICE: Emergency shelter with onsite services (case management, adult education, job/housing search, health care, laundry, meals, storage, support groups).

LONG-TERM SPECIAL NEEDS HOUSING:
BOSS HIV/AIDS Transitional Houses:
   Peter Babcock House and Regent Street House (Berkeley) provides adults with housing and both medical and mental care. (510) 845-0940
Behavioral Health Care Transitional Houses:
   Pacheco Court (Hayward) for families and mentally disabled individuals (510) 768-2129
   Rosa Parks House (Oakland) for single homeless adults with mental disabilities (510) 663-7313
   South County Sober Housing (Hayward) for homeless mentally disabled single adults with drug or alcohol problems (510) 537-1413

HOURS: N/A (No drop-ins)
CLIENTELE: Different for each house, as indicated above. Common criteria for all houses are: homelessness; need, want and willingness to participate in program activities; willingness to reside in shared housing units.
FEES: None
LANGUAGES OTHER THAN ENGLISH: None

CALIFORNIA ADVOCATES FOR NURSING HOME REFORM (LAWYER REFERRAL SERVICE)
650 Harrison St., 2nd Floor
San Francisco, CA 94107

1-800-474-1116 (Toll-free hotline for consumers)
(415) 974-5171 (Main)
(415) 777-2904 (Fax)
Email: canhrmail@canhr.org
URL: www.canhr.org

HOURS: Mon. – Fri., 9 a.m. – 12 p.m. and 1 p.m. – 5 p.m.
CLIENTELE: California residents of long-term care and their family members; persons planning long-term care or entering long-term care facilities; elders
FEES: Vary according to income and service, some cases accepted on a contingency fee basis
LANGUAGES OTHER THAN ENGLISH: Spanish, Chinese, Japanese
TYPE OF SERVICE: Offers advice, counseling, technical assistance, publications, and training in the areas of public benefits and long-term care, including nursing homes, residential care, Medi-Cal, Medicare, elder abuse, fiduciary abuse, estate planning for long-term care and Medi-Cal, and other legal issues affecting low-income, disabled, and elderly California consumers. Provides statewide hotline for legal services staff and consumers. Will consult with and/or represent individual clients referred by programs, provide collaboration on individual cases, and offer assistance with administrative and judicial appeals.
CALIFORNIA DIVORCE COUNCIL
2525 Van Ness Ave., Suite 209
San Francisco, CA 94109

(415) 441-5157
(415) 441-5159 (Fax)
Email: divorcecouncil@yahoo.com
URL: www.divorcecouncilsf.com

HOURS: Mon. – Fri., 9 a.m. – 5 p.m.
CLIENTELE: People with uncontested divorces
FEES: $300 plus county filing fees; credit cards accepted
LANGUAGES OTHER THAN ENGLISH: None
TYPE OF SERVICE: Legal document assistant who assists in filling out legal forms and gives self-help services at the client’s guidance. Does not provide representation or give legal advice.

CALIFORNIA INDIAN LEGAL SERVICES
Sacramento Field Office
3814 Auburn Blvd., Suite 72
Sacramento, CA 95821

1-800-829-0284 (Toll-free intake)
(916) 978-0960
(916) 978-0964 (Fax)
URL: www.calindian.org

HOURS: Mon. – Fri., 9 a.m. – 5 p.m.
CLIENTELE: Native Americans (low-income) and California Indian Tribes
FEES: None, subject to income guidelines and issue priorities
LANGUAGES OTHER THAN ENGLISH: None
TYPE OF SERVICE: Provides free or low cost legal services to low-income Indians, tribes and tribal entities that meet federal poverty income guidelines and have a civil legal problem that involves federal Indian law. Also provides legal referrals and information to eligible clients.

CALIFORNIA LAWYERS FOR THE ARTS
Fort Mason Center, C-255
San Francisco, CA 94123

(415) 775-7200 (ext. 107 for Lawyer Referral Service)
(415) 775-1143 (Fax)
Email: nclegal@calawyersforthearts.org (Lawyer Referral in Northern California)
URL: www.calawyersforthearts.org

HOURS: Mon. – Fri., 9 a.m. – 5 p.m. in San Francisco; no set hours in Oakland
CLIENTELE: Artists and arts organizations in California
FEES: $20 for members / $35 non-members for the first half-hour of consultation with an attorney through the Lawyer Referral Service
LANGUAGES OTHER THAN ENGLISH: Spanish; other arrangements with notice
TYPE OF SERVICE: Non-profit organization that provides legal services, including mediation of disputes for artists. Holds workshops and seminars.
CALIFORNIA RURAL LEGAL ASSISTANCE FOUNDATION, INC.
2210 K Street, Suite 201
Sacramento, CA 95816

(916) 446-7904
(916) 446-3037 (Fax)
Email: information@crlaf.org
URL:  www.crlaf.org

HOURS:  Mon. – Fri., 9:30 a.m. – 5 p.m.  Available for consultation 10 a.m. – 4 p.m.
CLIENTELE:  California’s rural poor.
FEES:  None
LANGUAGES OTHER THAN ENGLISH:  Spanish
TYPE OF SERVICE:  Provides community outreach and education, public policy advocacy, litigation support, and technical and legal assistance.  Areas of focus are agricultural workers’ health, civil and human rights, education, employment, immigration, labor, pesticides, rural housing, and worker safety.  Advice and counsel, co-counseling, and full representation of clients on select issues.

CALIFORNIA STATE DEPARTMENT OF CONSUMER AFFAIRS, CONSUMER INFORMATION CENTER
1625 N. Market Blvd., Suite N112
Sacramento, CA 95834

1-800-952-5210
1-800-326-2297 (TDD)
Email: dca@dca.ca.gov
URL:  www.dca.ca.gov

HOURS:  Mon. – Fri., 8 a.m. – 5 p.m.
CLIENTELE:  Individual consumers of California
FEES:  None
LANGUAGES OTHER THAN ENGLISH:  Services available in more than 140 languages
TYPE OF SERVICE:  Provides information on consumer issues including: promotion and sales, credit issues, and automobile and landlord/tenant problems.  Attempts mediation regarding complaints about licensees.  No legal advice given. Consumer service representatives can assist in the filing of complaints, mail helpful publications and refer callers to the appropriate government or private agency for more assistance.

CALIFORNIA STATE DEPARTMENT OF FAIR EMPLOYMENT AND HOUSING
Oakland District Office
1515 Clay St., Suite 701
Oakland, CA 94612
(510) 622-2941

Employment
1-800-884-1684 (Within California)
(916) 478-7200 (Outside California)
1-800-700-2320 (TTY within California)
(916) 478-7320 (Fax)

Housing
1-800-233-3212 (Within California)
(510) 622-2945 (Outside California)
(510) 622-2956 (Fax)

Hate Violence
1-800-884-1684 (Outside Sacramento, CA)

Email: contact.center@dfeh.ca.gov
URL: www.dfeh.ca.gov

HOURS: Mon. – Fri., 8 a.m. – 5 p.m., by appointment only
CLIENTELE: Victims of discrimination in employment and/or housing
FEES: None
LANGUAGES OTHER THAN ENGLISH: Spanish
TYPE OF SERVICE: Investigates complaints of discrimination in the areas of employment, housing, public accommodations and hate violence. The Department does not represent either the Complainant or the Respondent.

CALIFORNIA VICTIM COMPENSATION PROGRAM
Victim Compensation and Government Claims Board
P.O. Box 3036
Sacramento, CA 95812

1-800-777-9229
1-800-735-2929 (Hearing impaired)
1-866-902-8669 (Fax)

Alameda County Office (no office address)
(510) 272-6180
(510) 208-9565 (Fax)
Email: info@vccgb.ca.gov
URL: www.victimcompensation.ca.gov

HOURS: Mon. – Fri., 8 a.m. – 5 p.m., by appointment only
CLIENTELE: Victims of crime in California, California residents victimized elsewhere, and their families
FEES: None
LANGUAGES OTHER THAN ENGLISH: All languages accommodated
TYPE OF SERVICE: Helps with payment of variety of losses and expenses associated with being a crime victim. Some services include medical and dental treatment, job retraining, mental health counseling and relocation for safety.

CALIFORNIA WOMEN’S LAW CENTER
5760 Wilshire Blvd., Suite 460
Los Angeles, CA 90036

(323) 951-1041
(323) 951-9870 (Fax)
Email: info@cwlc.org
URL: www.cwlc.org

HOURS: Mon. – Fri., 9:00 a.m. – 5 p.m.
CLIENTELE: Legal services and other community-based organizations. No direct representation.
FEES: Please call to inquire
LANGUAGES OTHER THAN ENGLISH: Please call to inquire.
TYPE OF SERVICE: Identify and create alternative strategies for effective response to existing but unmet legal needs of women and girls. Areas of expertise: sex discrimination and Title IX enforcement, paid family leave and pregnant and parenting teens, women’s health and reproductive justice, violence against women and teen dating violence. Offer brief legal and technical assistance over the phone to legal service providers, pro bono attorneys, and community organizations, and will co-counsel, draft and/or participating in writing amicus briefs.

CATHOLIC CHARITIES OF THE EAST BAY
Main office:
433 Jefferson St.
Oakland, CA 94607

(510) 768-3100
(510) 768-3122 (Immigration and Naturalization Program)
(510) 451-6998 (Fax)
URL: www.cceb.org

HOURS: Mon. – Fri., 9 a.m. – 5 p.m.
CLIENTELE: Alameda County residents
FEES: Vary according to income
LANGUAGES OTHER THAN ENGLISH: Cambodian, Cantonese, Lao, Spanish, Farsi,
TYPE OF SERVICE: Provides advice, representation and counseling in immigration, support for multicultural seniors, income tax assistance, conflict resolution and anger management for youth, short-term and long-term housing program for people living with HIV/AIDS, services for emancipated foster youth, refugee resettlement program and victim/juvenile offender reconciliation services. Also offers employment services and marriage counseling. Immigration and Naturalization Program provides representation in deportation proceedings and all types of immigration cases, including visa petitions, political asylum, citizenship, violence against women, family unity and juveniles in foster care. Processes applications for legalization, including appeals. Conducts community education and training. Serves all nationalities.

CENTER FOR COMMUNITY DISPUTE SETTLEMENT
291 McLeod St.
Livermore, CA 94550

(925) 373-1035
(925) 337-2915 (Spanish)
(925) 449-0945 (Fax)
URL: trivalleymediation.com

Anger Management Solutions
(925) 373-8301 or (888) 700-4237
(925) 337-2915 (Spanish)
URL: angermanagementsolutions.com

HOURS: Mon. – Fri., 9 a.m. – 5 p.m.
CLIENTELE: Eastern Alameda County residents
FEES: Sliding scale for mediation. Between $25 and $250 per anger management session
LANGUAGES OTHER THAN ENGLISH: Spanish, Tagalog, Portuguese, Japanese, Dutch, German
TYPE OF SERVICE: Facilitates training in conflict management/resolution and mediator certification. Provides mediation services for individuals, real estate transactions, construction, workplace and business disputes. Develops conflict analyses for complex disputes. Anger Management Solutions provides sessions appropriate for court referrals, probation, employees, managers, students, and self-referrals.

CENTER FOR HUMAN RIGHTS AND CONSTITUTIONAL LAW
256 S. Occidental Blvd.
Los Angeles, CA 90057
(213) 388-8693
(213) 386-9484 (Fax)
Email: mail@centerforhumanrights.org
URL: www.centerforhumanrights.org (main site); www.legalizationusa.org; www.immigrantchildren.org; www.casa-libre.org; www.prisonerswithouttrials.net
HOURS: Mon. – Fri., 9:30 a.m. – 5:30 p.m.
CLIENTELE: Immigrants, refugees and children nationwide. Clients can be referred by Trust Fund program or pro bono attorney or can contact the center directly.
FEES: Sliding scale, please call to inquire.
LANGUAGES OTHER THAN ENGLISH: Spanish
TYPE OF SERVICE: Nonprofit public interest law firm emphasizing class-action and impact litigation on behalf of immigrants, refugees, and children. Expertise in federal practice and procedure, constitutional law, administrative law, international law, immigration law, and complex litigation. Direct representation of select clients referred by Trust Fund programs or private counsel acting pro bono publico. Also available for co-counseling on complex individual and class-action litigation and technical assistance to Trust Fund programs.

CENTER FOR INDEPENDENT LIVING
(Ed Roberts Center)
3075 Adeline St., Suite 100
Berkeley, CA 94703
(510) 841-4776
(510) 848-3101 (TTY)
(510) 356-2662 (Video Phone)
(510) 841-6168 (Fax)

Downtown Oakland Office
1904 Franklin St., Suite 320
Oakland, CA 94612
(510) 763-9999
(510) 444-1837 (TTY)
(510) 763 4910 (Fax)

Fruitvale Satellite Office
Centro de Vida Independiente (CIV)
(Inside Spanish Speaking Citizens Foundation)
1470 Fruitvale Avenue
Oakland, CA 94601
(510) 536-2271 (Voice and TTY)
(510) 261-2968 (Fax)

Email: info@cilberkeley.org
URL: www.cilberkeley.org

HOURS: Mon. – Fri., 9 a.m. – 5 p.m.
CLIENTELE: People of all ages with all disabilities
FEES: None
LANGUAGES OTHER THAN ENGLISH: Spanish, Cantonese, Mandarin, Japanese, Cambodian, ASL

TYPE OF SERVICE: Provides: information and referral to CIL services, community events, disability issues and products, and to other resources, as appropriate. Perform system change advocacy to make government, transportation and housing system policies more accessible. Provides individualized assistance with job goals, job search techniques, job referrals and post-employment counseling. Gives information on and referral to assistive technology such as wheelchairs, hearing aids, adaptive computer software and ramps. Gives workshops on different forms of assistive technology. Offers assistance with finding and retaining affordable, accessible housing, including referrals to emergency shelters. Provides advocacy and education materials on fair housing laws, including referral to legal assistance when needed. Counseling on financial benefits and independent living skills. Assists with ramps, lifts, and interior modifications for disabled, low-income Berkeley residents. Services specific to the blind, deaf, and deaf/blind. Also provides peer counseling and youth services. Provides corporate services regarding accommodations and accessibility for a fee.

CENTRAL AMERICAN RESOURCE CENTER (CARECEN)
3101 Mission Street
San Francisco, CA 94110

(415) 642-4400
(415) 824-2806 (Fax)
Email: info@carecensf.org
URL: www.carecensf.org

HOURS: Mon. – Fri., 9 a.m. – 5 p.m.
CLIENTELE: Low-income Latino and immigrant population in Northern California
FEES: Sliding scale / donation
LANGUAGES OTHER THAN ENGLISH: Spanish

TYPE OF SERVICE: Provides services to low-income residents, primarily from Central America, in immigration law, including citizenship and visa petitions. Also provides health clinic, dental clinic, family program and tattoo removal.

CENTRO DE SERVICIOS
525 H St.
Union City, CA 94587

(510) 489-4100
(510) 489-4543 (Fax)
URL: www.centrodeservicios.org

HOURS: Mon. – Fri., 8:30 a.m. – 5 p.m.; Thrift Store, Th. – Sat., 10 a.m. – 4 p.m.
CLIENTELE: Mainly Alameda County residents (others accepted)
FEES: Donations
LANGUAGES OTHER THAN ENGLISH: Spanish
TYPE OF SERVICE: Provides bilingual, bicultural services to the low-income community including assistance in obtaining social services, paralegal assistance, advocacy immigration assistance (filling out forms and legal advice, by appointment only), food and shelter information, translation services, counseling, information and referral.

CENTRO LEGAL DE LA RAZA
3022 International Blvd., Suite 410
Oakland, CA 94601

(510) 437-1554
(510) 437-9164 (Fax)
Email: info@centrolegal.org
URL: www.centrolegal.org

HOURS: Mon. – Thurs., 9 a.m. – 12 p.m., 2 p.m. – 4 p.m.
CLIENTELE: Alameda County residents, primarily Spanish-speaking
FEES: Free or low-cost
LANGUAGES OTHER THAN ENGLISH: Spanish

TYPE OF SERVICE: Provides bilingual legal services. Helps people fight unlawful evictions and rent increases and find relief from uninhabitable living conditions. Helps low-wage workers fight unlawful working conditions, with legal help for wage claims, discrimination, and workers' compensation; advocacy for day laborers; and employment rights workshops. Holds leadership development trainings and helps to ensure the success of youth in the Oakland Unified School District to increase opportunities upon graduation. Educates immigrants and their families about their rights and helps them become citizens through free immigration law clinics and citizenship orientation workshops. Represents victims of violent crimes and domestic violence seeking immigration help. Counsels and educates people in abusive relationships. Holds family law assistance clinics once a month. Helps people understand their telecommunication rights and holds workshops on consumer protection. Connects individuals with attorneys, including referrals to Spanish-speaking attorneys.

CHILD CARE LAW CENTER
445 Church Street
San Francisco, CA 94114

(415) 558-8005 (Mon. and Thurs., 12 p.m. – 3 p.m.)
Email: info@childcarelaw.org
URL: www.childcarelaw.org

HOURS: Mon. – Fri., 9 a.m. – 5 p.m. Legal Information and Referral Line (415) 558-8005 Mon. and Thurs., 12 p.m. – 3 p.m.
CLIENTELE: Parents, legal services, non-profit childcare centers, policy makers, government and community agencies, unions and employers
FEES: For publications only, none for IOLTA-funded programs
LANGUAGES OTHER THAN ENGLISH: All languages

TYPE OF SERVICE: Uses legal tools to make high quality, affordable child care available to every child of every age, every family and every community. Areas of expertise include Americans with Disabilities Act; child care and poverty policy; child care related to welfare reform, special needs children, and domestic violence; tenant protections for family child care providers, language access and issues related to child care for immigrant families; building community child care capacity including housing, land use, and economic development; and child care regulation and licensing. Offers advice, co-counseling and full representation in cases having broad impact.
Active in policy development and advocacy, both through direct representation of individuals and work done jointly with legal services providers.

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**CITIZENS’ POLICE REVIEW BOARD**  
City of Oakland - Dalziel Building  
250 Frank Ogawa Plaza, Suite 6302 (6th Floor)  
Oakland, CA 94612  
(510) 238-3159  
(510) 238-2007 (TTY)  
(510) 238-6834 (Fax)  

URL: [http://www2.oaklandnet.com/government/o/CityAdministration/d/CPRB/index.htm](http://www2.oaklandnet.com/government/o/CityAdministration/d/CPRB/index.htm)  

**HOURS:** 2nd or 4th Thursday of each month, 6:15 p.m.  
**CLIENTELE:** Alameda County residents  
**LANGUAGES OTHER THAN ENGLISH:** Spanish, Chinese, and Vietnamese.  
**FEES:** None  
**TYPE OF SERVICE:** Investigates and reviews complaints by those treated inappropriately by an officer of the Oakland Police Department or an Oakland Park Ranger.  

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**COALITION OF CALIFORNIA WELFARE RIGHTS ORGANIZATIONS, INC. (CCWRO)**  
1901 Alhambra Blvd.  
Sacramento, CA 95816-7012  
(916) 736-0616  
(916) 736-2645 (Fax)  

Email: ccwro@aol.com  
daslanian@earthlink.net  
URL: [www.ccwro.org](http://www.ccwro.org)  

**HOURS:** Mon. – Fri., 9 a.m. – 5 p.m.  
**CLIENTELE:** Legal Service Providers funded by IOLTA and pro bono attorneys referred by those providers.  
**FEES:** None  
**LANGUAGES OTHER THAN ENGLISH:** Armenian and Russian. Call for other languages.  
**TYPE OF SERVICE:** Provides consultation and training to legal services programs on public benefits including: CalWorks, Cash Assistance Program for Immigrants (CAPI), child care, child support, child welfare services, Medi-Cal, Denti-Cal, Food Stamps, General Assistance, In Home Supportive Services (IHSS), refugee cash assistance, refugee immigration issues, Welfare to Work (WtW). Can help with representation of clients referred by legal services providers.  

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**COMMUNITY RESOURCES FOR INDEPENDENT LIVING**  
439 A St.  
Hayward, CA 94541  
(510) 881-5743  
(510) 881-0218 (TTY)  
(510) 881-1593 (Fax)  

Tri-Valley Satellite Office  
(925) 371-1531
(925) 371-1532 (TTY)
(925) 373-5034 (Fax)

Tri-Cities Satellite Office
(510) 794-5735

URL:  www.cril-online.org

HOURS:  Mon. – Fri., 9 a.m. – 12:30 p.m.; 1:30 p.m. – 5 p.m.
CLIENTELE:  Southern Alameda County residents
FEES:  None
LANGUAGES OTHER THAN ENGLISH:  ASL (Advance scheduling required for ASL interpreter services onsite, or referrals given for outside interpreter), Spanish, Cantonese
TYPE OF SERVICE:  Supports and teaches skills to persons with any kind of disability so that they may more effectively participate in daily community and life activities. Advocates for change to remove barriers to access for people with disabilities. Areas of support: personal assistant services/IHSS, benefits, housing, peer counseling, independent living skills training, individual advocacy, systems advocacy, information and referral and assistive technology.

CONSUMER ACTION
221 Main Street, Suite 480
San Francisco, CA 94105

(415) 777-9635 (Consumer Complaint Hotline)
(415) 777-9648 (Business line)
(415) 777-5267 (Fax)
Email: hotline@consumer-action.org
info@consumer-action.org
URL:  www.consumer-action.org

CLIENTELE:  Consumers
FEES:  Membership-based, fees vary
LANGUAGES OTHER THAN ENGLISH:  Consumer Hotline: Cantonese, Mandarin, Spanish;
Publications: Korean, Spanish, Vietnamese, Cantonese/Mandarin
TYPE OF SERVICE:  Offers advocacy and education, publishing surveys and distributing multilingual educational materials in printed form and on the internet. Focuses on fields of credit, banking, privacy, insurance and utilities. Also provides non-legal advice and referrals on consumer problems.

CONSUMER CREDIT COUNSELING SERVICE OF THE EAST BAY
7677 Oakport St., Suite 700
Oakland, CA 94621

1-866-531-3433 (24-hour hotline)
(510) 729-6961 (Fax)
URL:  www.cccsebay.org;  www.crediteducation.org

HOURS:  Mon. – Fri., 8 a.m. – 4 p.m., by appointment only; 24/7 call center for counseling or to make appointment; 24/7 internet counseling
CLIENTELE:  Residents of Alameda and Contra Costa counties
FEES:  None for counseling; free and low-cost clinics
LANGUAGES OTHER THAN ENGLISH:  Spanish, Tagalog at Oakland office; other interpreters available on hotline and internet
TYPE OF SERVICE: Provides counseling and debt management for financially distressed persons. Gives federally-required pre-filing bankruptcy counseling and conducts free or low-cost community education on subjects such as budgeting and credit.

DEBTORS’ RIGHTS CLINIC (BAY AREA LEGAL AID)
Fremont FRC SparkPoint Center
39155 Liberty Street
Fremont, CA 94538

(510) 574-2026 (RSVP required)
URL: https://www.baylegal.org/what-we-do/consumer-law/

HOURS: Fourth Friday of each month (except holidays), 10 a.m.
CLIENTELE: South Alameda County residents
FEES: None
LANGUAGES OTHER THAN ENGLISH: Spanish
TYPE OF SERVICE: Provides assistance with a debt collection lawsuit or are facing garnishment or levy for a judgment.

DISABILITY RIGHTS CALIFORNIA
1330 Broadway, Suite 500
Oakland, CA 94612

(800) 776-5746 (Toll-free)
(800) 719-5798 (Toll-free TTY/TDD)
(510) 267-1200
(510) 267-1201 (Fax)
Email: legalhelp@disabilityrightsca.org
URL: http://www.disabilityrightsca.org/

HOURS: Mon. – Fri., 9 a.m. – 5 p.m.
CLIENTELE: Bay Area residents with physical, developmental and psychiatric disabilities
FEES: None (donations accepted)
LANGUAGES OTHER THAN ENGLISH: Interpreters on staff for Spanish, Tagalog, Mandarin, French. Interpreters for other languages available by arrangement.
TYPE OF SERVICE: Legal services to people with all types of disabilities – physical, developmental, mental – on disability-related issues.

DISABILITY RIGHTS, EDUCATION AND DEFENSE FUND, INC.
3075 Adeline St., Suite 210
Berkeley, CA 94703

(510) 644-2555 (Voice and TTY)
1-800-348-4232
(510) 841-8645 (Fax)
Email: info@dredf.org
URL: www.dredf.org
HOURS: Mon. – Fri., 9 a.m. – 5 p.m.
CLIENTELE: People with disabilities, parents of children with disabilities, and legal services providers.
FEES: None
LANGUAGES OTHER THAN ENGLISH: Mandarin and Cantonese; French, Spanish and ASL by appointment; other languages by telephone interpretation
TYPE OF SERVICE: Provides referrals to people with disabilities, businesses, and state and local governments concerning disability rights under law; legal representation to adults and children with disabilities in individual and class action cases involving their rights and disability-based discrimination in employment, education (special education and regular education), transportation, housing, voting and access to public accommodations. (Do not provide assistance with disability benefits.) Also provides training, information and legal advocacy to parents of children with disabilities. Works with older foster youth, foster youth caregivers, and child welfare workings on Foster Youth Resources for Education.

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EAST BAY CHILDREN’S LAW OFFICE
7700 Edgewater Dr.
Oakland, CA 94621

(510) 496-5200
(510) 496-5250 (Fax)
URL: http://www.ebclo.org

HOURS: Mon. – Fri., 8:00 a.m. – 5:30 p.m.
CLIENTELE: Children and youth in Alameda County
FEES: None
LANGUAGES OTHER THAN ENGLISH: Spanish
TYPE OF SERVICE: Provides legal representation to children and youth who are the subject of abuse and neglect proceedings, delinquency proceedings and probate guardianship proceedings in Alameda County Courts.

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EAST BAY COMMUNITY LAW CENTER
2921 Adeline St.
Berkeley, CA 94703

Neighborhood Justice Clinic (NJC)
3130 Shattuck Ave.
Berkeley, CA 94705

(510) 548-4040
(510) 548-4064 (NJC)
(510) 548-2566 (Fax)
Email: webinquiry@ebclc.org
URL: www.ebclc.org

HOURS: Mon. – Fri., 9 a.m. – 5 p.m.; call or visit website for legal clinic schedule
CLIENTELE: Low-income residents of Northern Alameda County, primarily Oakland, Berkeley and Emeryville
FEES: None
LANGUAGES OTHER THAN ENGLISH: Translation services are available by appointment. Languages provided vary by abilities of staff and law student interns.

TYPE OF SERVICE: Includes free legal services for the low-income community in the areas of consumer law, housing, welfare, HIV and health, homelessness and economic development. Services include information and referral, consultation and advice, full representation in administrative or judicial proceedings, negotiation and case management. Provides several legal clinics.

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**EAST BAY RENTAL HOUSING ASSOCIATION**
3664 Grand Avenue, Suite B
Oakland, CA 94610

(510) 893-9873
Email: news@ebrha.com
URL: http://www.ebrha.com/

HOURS: Mon. – Fri., 9 a.m. – 5 p.m. (closed 12:30 p.m. – 1:30 p.m.)
CLIENTELE: Rental property owners and managers throughout Alameda and Contra Costa Counties (must be an EBRHA member).
FEES: Please call to inquire.
LANGUAGES OTHER THAN ENGLISH: Please call to inquire.

TYPE OF SERVICE: Provides members with city-specific and timely education, one-on-one property management advice, free rental forms, networking opportunities, and advocacy at the state and local level.

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**EAST BAY SANCTUARY COVENANT**
2362 Bancroft Way
Berkeley, CA 94704

1-800-548-0956
(510) 540-5296
(510) 540-5907 (Fax)
Email: maureenduignan@yahoo.com
URL: www.eastbaysanctuary.org

HOURS: Mon., Tues., Wed., and Fri., 10 a.m. – 4 p.m.
CLIENTELE: Open to all
FEES: None, except for NACARA and TPS
LANGUAGES OTHER THAN ENGLISH: Spanish, other languages please call to inquire.

TYPE OF SERVICE: Provides services, referrals, asylum, and adjustment of status and work permits. Conducts public education, responds to human rights violations, advocates for changes in U.S. foreign policy and supports Central Americans and Haitians in their own organizing efforts in the Bay Area, Central America and Haiti.

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**EDEN COUNSEL FOR HOPE AND OPPORTUNITY, INC. (ECHO HOUSING)**
770 A St.
Hayward, CA 94541
(510) 581-9380
(855) ASK-ECHO
(510) 537-4793 (Fax)

Oakland Office
1305 Franklin Street, Suite 305
Oakland, CA 94612
(510) 496-0496
1-888-922-ECHO (Fair Housing Services & Tenant/Landlord Counseling)
(510) 763-3736 (Fax)

Livermore Office
3311 Pacific Avenue
Livermore, CA 94550
(925) 449-7340
(925) 449-0704 (Fax)

ECHO Housing Opportunity Center
141 N. Livermore Avenue
(855) ASK-ECHO toll free

Antioch Office
301 West 10th Street
Antioch, CA 94509
(925) 332-6067

Email: info@echofairhousing.org
URL: www.echofairhousing.org

HOURS: Mon. – Fri., 9 a.m. – 12 p.m. and 1:15 p.m. – 5 p.m.
CLIENTELE: Low- to moderate-income persons requiring housing assistance, mainly Bay Area
FEES: None
LANGUAGES OTHER THAN ENGLISH: Portuguese and Spanish. Interpreters available upon
request.
TYPE OF SERVICE: Provides a variety of housing-related programs, including landlord/tenant
mediation, discrimination investigation, home equity conversion counseling and education, rental
assistance, mortgage default assistance and pre-purchase counseling. Offers a homeless
prevention program for Berkeley residents.

EQUAL EMPLOYMENT OPPORTUNITY COMMISSION
1301 Clay St., Suite 1170, North Tower
Oakland, CA 94612

1-800-669-4000
1-800-669-6820 (TTY)
(510) 637-3235 (Fax)
Email: info@eeoc.gov (When sending an email, include your zip code and/or city and state)
URL: www.eeoc.gov

HOURS: Mon. – Fri., 8 a.m. – 4:30 p.m.; Walk-ins taken on Tues., Wed. and Thurs.
CLIENTELE: Any individual who believes that his or her employment rights have been violated
FEES: None
LANGUAGES OTHER THAN ENGLISH: Spanish, Arabic, Chinese, Haitian, Creole, Korean,
Russian, Vietnamese
TYPE OF SERVICE: Provides advice and investigation in areas of employment discrimination
based on race, religion, national origin, sex, age and disability. Also provides mediation, training
and outreach, and small business information.
EQUAL RIGHTS ADVOCATES
180 Howard Street, Suite 300
San Francisco, CA 94105

1-800-839-4372 (Hotline) or (415) 621-0505 (Advice and Counseling Line)
(415) 621-0672 (Administrative)
(415) 621-6744 (Fax)
Email: info@equalrights.org
URL: www.equalrights.org

HOURS: Hotline messaging service open 24/7. Advice and counseling available on hotline on Mon., 9:30 a.m. – 11:30 a.m.; Tues., 4 p.m. – 6 p.m.; Wed., 3:30 p.m. – 5:30 p.m.; Thurs., 9:30 a.m. – 11:30 a.m.; and Fri., 3:30 p.m. – 5:30 p.m. Hours change throughout the year.
CLIENTELE: Anyone who believes they have suffered sex discrimination in the workplace
FEES: None. Contributions are encouraged if the client is financially able
LANGUAGES OTHER THAN ENGLISH: Interpreters are available upon request
TYPE OF SERVICE: Provides advice, counseling, referrals and community education in sex discrimination cases, usually employment-related. Representation in high-impact cases.

EVICITION DEFENSE CENTER
995 Market St.
Oakland, CA 94612

(510) 452-4541
(510) 452-4875 (Fax)

HOURS: Mon. – Fri., 9 a.m. – 4:30 p.m.
CLIENTELE: Alameda County and Richmond residents
FEES: Sliding scale starting from $40 (includes document preparation, settlement conferences and trials)
LANGUAGES OTHER THAN ENGLISH: Spanish
TYPE OF SERVICE: Eviction defense for tenants.

F

FAMILY BRIDGES (formerly Oakland Chinese Community Council)
168 11th St.
Oakland, CA 94607

(510) 839-2022
(510) 839-2435 (fax)
Email: info@fambridges.org
URL: www.fambridges.org

HOURS: Mon. – Fri., 9 a.m. – 12 p.m. and 1 p.m. – 5 p.m.
CLIENTELE: Bay Area residents with limited English proficiency, mainly low-income immigrants
FEES: Vary according to service. None for adult daycare services, employment and training services. Accepts Medi-cal, private insurance
LANGUAGES OTHER THAN ENGLISH: Chinese (Cantonese, Taishanese and Mandarin), Vietnamese, Korean and Tagalog.
TYPE OF SERVICE: A community-based organization providing newcomer, elderly and employment and training programs to low-income immigrant populations with limited English
Newcomer services include translation, counseling and referrals in the areas of housing, welfare, healthcare and legal assistance. Adult daycare health services are available to the disabled and to seniors. Health services include diabetes education center, committed to self-management of diabetes.

FAMILY CAREGIVER ALLIANCE
785 Market St., Suite 750
San Francisco, CA 94103

1-800-445-8106
(415) 434-3388
(415) 434-3508 (Fax)
Email: info@caregiver.org
URL: www.caregiver.org

HOURS: Mon. – Fri., 9 a.m. – 5 p.m.
CLIENTELE: Families, partners and friends of brain impaired adults. Includes Alzheimer’s disease, other types of dementia, stroke, traumatic brain injury, Huntington’s disease, Parkinson’s disease and other adult onset conditions involving cognitive impairment.
FEES: Most services are free; the services with fees are low cost/sliding scale. No one is turned away because of inability to pay.
LANGUAGES OTHER THAN ENGLISH: Spanish
TYPE OF SERVICE: Offers information and education about brain impairments, community resources and caregiver issues. Support services include individual care planning consultations, legal consultation, respite assistance, counseling workshop for families and professionals.

FAMILY VIOLENCE LAW CENTER
470 27th Street
Oakland, CA 94612

1-800-947-8301 (Alameda County 24-Hour Crisis Hotline)
(510) 208-0220
1-800-799-SAFE (Nationwide 24 hour support)
(510) 208-3557 (Fax)
Email: info@fvlc.org
URL: www.fvlc.org

HOURS: Mon. – Fri., 9 a.m. – 5 p.m. (walk-in intakes are on Mon. and Wed. 9:30 a.m. – 3 p.m.; Fri. 1 p.m. – 4 p.m.)
CLIENTELE: Alameda County victims of domestic violence
FEES: Typing and filing fees vary according to income; sliding scale for legal assistance.
Accepts donations.
LANGUAGES OTHER THAN ENGLISH: Access to interpreters for all languages
TYPE OF SERVICE: Provides legal and support services to victims of domestic and dating violence, including filing for civil restraining orders and assistance with child custody/visitation and support as attached to restraining orders, in-court representation and paperwork preparation for pro per litigants. Non-legal support services include crisis intervention and counseling, psychotherapy, case management, court accompaniment and prevention.

FILIPINOS FOR AFFIRMATIVE ACTION
310 8th St., Suite 308
Oakland, CA 94607
31080 Union City Blvd.
Union City, CA 94587

(510) 465-9876 (Oakland)
(510) 487-8552 (Union City)
(510) 465-7548 (Fax)
Email: FAA@filipinos4action.org
URL: www.filipinos4action.org

HOURS: Mon. – Fri., 9 a.m. – 5 p.m.
CLIENTELE: Filipino and other Asian immigrants and residents
FEES: Vary according to service and income
LANGUAGES OTHER THAN ENGLISH: Filipino (Tagalog, Ilocano)
TYPE OF SERVICE: Provides employment counseling, HIV/AIDS education and prevention, drug and alcohol education and prevention and career awareness for youth advocacy. Gives citizenship assistance, first-time homebuyer’s education, small business workshops and community organization.

FREMONT FAIR HOUSING AND LANDLORD-TENANT SERVICES
39155 Liberty St., Suite D440
Fremont, CA 94538

(510) 574-2270
(510) 574-2275 (Fax)
Email: fremontfairhousing@yahoo.com

HOURS: Mon. – Fri., 9 a.m. – 5 p.m.
CLIENTELE: Current or prospective Fremont residents or property owners.
FEES: None
LANGUAGES OTHER THAN ENGLISH: Spanish
TYPE OF SERVICE: Provides counseling to landlords and tenants on rental housing issues, such as security deposits, repairs, termination of tenancy, evictions, privacy, right of entry, retaliation and rent increases. Also provides counseling and investigation in response to complaints of housing discrimination based on race, religion, national origin, immigration status, sex, presence of children, marital status, sexual orientation, source of income, age, physical or mental disability, or other arbitrary reasons. Referrals are provided for legal assistance, mediation, affordable housing, low-income housing and financial assistance.

H

HAWKINS CENTER LAW SERVICES
101 Broadway
Richmond, CA 94804

(510) 232-6611
(510) 221-4300 (Fax)
Email: rrojas@hawkinscenter.org

HOURS: Mon. – Fri., 9:00 a.m. – 5:00 p.m.
CLIENTELE: Low-income people in the East Bay, especially those with a disability
FEES: 24% or $6,000 from back pay.
LANGUAGES OTHER THAN ENGLISH: Spanish
TYPE OF SERVICE: Provides representation on Social Security appeals.

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HOMELESS ACTION CENTER
3126 Shattuck Ave.
Berkeley, CA 94705

(510) 540-0878
(510) 540-0403 (Fax)

1432 Franklin St.
Oakland, CA 94612

(510) 836-3260 ext. 301
(510) 836-7690 (Fax)

Email: info@HomelessActionCenter.org
URL: www.homelessactioncenter.org

HOURS: (For both Berkeley and Oakland offices) Mon., Wed., and Thurs., 9 a.m. – 12 p.m. and 1 p.m. – 5 p.m.; Tues., 1 p.m. – 5 p.m.; Drop-in hours all day Mon., Wed., and Thurs., and Tues. afternoons.
CLIENTELE: Homeless and low-income residents of Alameda County with a mental impairment
FEES: None
LANGUAGES OTHER THAN ENGLISH: None
TYPE OF SERVICE: The Homeless Action Center provides free legal assistance with a range of public benefits programs, including Supplemental Security Income (SSI), Social Security Disability Insurance (SSDI), Medi-Cal, CalWorks, General Assistance (GA), Food Stamps, and Cash Assistance Programs for Immigrants (CAPI). HAC accepts clients with claims pending at the Initial or Reconsideration stage of the SSI application process, in addition to those who have not yet filed a claim. HAC provides representation to clients through the Administrative Hearing stage and in some cases will pursue further appeals. However, clients who come to HAC who are already at the Administrative Hearing stage are typically referred to private attorneys. HAC also represents clients in Continuing Disability Reviews.

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HOUSING AND ECONOMIC RIGHTS ADVOCATES (HERA)
P.O. Box 29435
Oakland, CA 94604-0091

(510) 271-8443
1-800-735-2922 (TDD)
(510) 868-4521 (Fax)
Email: inquiries@heraca.org
URL: www.heraca.org

HOURS: Mon. – Fri., 9 a.m. – 5 p.m.
CLIENTELE: Low- and moderate-income minority, elderly and other vulnerable persons in the Bay Area
FEES: None
LANGUAGES OTHER THAN ENGLISH: Limited Spanish
TYPE OF SERVICE: Provides legal assistance, training, technical support and advocacy for individuals and agencies with regard to predatory lending, foreclosure prevention and fair housing.

HUD APPROVED HOUSING COUNSELING SERVICES (US DEPARTMENT OF HOUSING AND URBAN DEVELOPMENT)
San Francisco Regional Office (Jurisdiction includes Alameda County)
Dept. of Housing and Urban Development
600 Harrison Street, 3rd Floor
San Francisco, CA 94107-1300

(415) 489-6400
(415) 489-6419 (Fax)
(415) 489-6735 (TTY)
(800) 569-4287 (Housing and Counseling line, to search for local housing counselor)
Email: CA_webmaster@hud.gov
URL: www.hud.gov/offices/hsg/sfh/hcc/hcs.cfm

HOURS: Mon. – Fri., 8:15 a.m. – 4:45 p.m. Online resource open 24 hours daily.
CLIENTELE: Homeowners who have not yet defaulted on payment and homeowners in foreclosure
FEES: None to find housing counselor
LANGUAGES OTHER THAN ENGLISH: Housing and Counseling line is in Spanish
TYPE OF SERVICE: For assistance with loss mitigation. Ideally before homeowner defaults on payment, but loss mitigation still possible during foreclosure process and at any point until sale of property. Assists mitigating loss with mortgage loan servicer’s loss mitigation department, or foreclosure department, or customer service department, not collectors department.

IMMIGRANT LEGAL RESOURCE CENTER
1663 Mission St., Suite 602
San Francisco, CA 94103

(415) 255-9499 (extention 6263 for Attorney of the Day)
(415) 255-9792 (Fax)
Email: ilrc@ilrc.org (aod@ilrc.org for Attorney of the Day)
URL: www.ilrc.org

HOURS: Mon. – Fri., 9 a.m. – 5 p.m.
CLIENTELE: Providers of legal services, attorneys and community agencies. No direct representation.
FEES: Please call. No cost for Bay Area non-profits and all California-based IOLTA legal services programs.
LANGUAGES OTHER THAN ENGLISH: Spanish
TYPE OF SERVICE: Specializes in resources, education, and consultation services for attorneys and legal staff of non-profit who work with immigrants. There is an "Attorney of the Day" who can be contacted Mon. – Thurs., 10 a.m. – 3 p.m. and will respond to requests for consultations.
**IMPACT FUND**  
125 University Ave., Suite 102  
Berkeley, CA 94710-1616  

(510) 845-3473  
(510) 845-3654 (Fax)  
Email: impactfund@impactfund.org  
URL: www.impactfund.org  

HOURS: Mon. – Fri., 9 a.m. – 5:00 p.m.  
CLIENTELE: Civil rights and legal services organizations. **No direct representation.**  
FEES: None  
LANGUAGES OTHER THAN ENGLISH: None  
TYPE OF SERVICE: The Impact Fund provides funding, technical assistance, training, and co-counsel in complex civil rights, poverty, and environmental justice cases. Particular expertise in procedural issues in impact litigation, i.e., class actions, unfair-competition cases, attorney fees, federal court procedure, settlement, and trial questions. **No direct services provided.**

**INSIGHT CENTER FOR COMMUNITY ECONOMIC DEVELOPMENT** (formerly National Economic Development and Law Center)  
1999 Harrison St., Suite 1800  
Oakland, CA 94612-4700  

(510) 251-2600  
(510) 251-0600 (Fax)  
URL: www.insightcced.org  

HOURS: Mon. – Fri., 8 a.m. – 5 p.m.  
CLIENTELE: Non-profit agencies, foundations, low-income communities and government agencies, pro bono attorneys representing eligible clients. **No direct representation.**  
FEES: Vary  
LANGUAGES OTHER THAN ENGLISH: Please inquire.  
TYPE OF SERVICE: Provides short-term advice and counsel, specialized technical assistance, publications, and training in the area of community economic development, with an emphasis on entity structuring for tax-exempt organizations, tax exemption issues, public and private sector financing and reinvestment in poor communities, strategies to access employment opportunities, micro enterprise and other business development programs, real estate, and childcare facilities development. Programs include: Children, Youth and Families; Community Infrastructure; Jobs, Income and Assets; National Network of Sector Partners; and Assets, Savings and Investments.

**INSTITUTO LABORAL DE LA RAZA**  
2947 16th St.  
San Francisco, CA 94103  

(415) 431-7522  
(415) 431-4846 (Fax)  
Email: info@ilaboral.org  
URL: www.ilaboral.org  

HOURS: Mon. – Fri., 8:30 a.m. – 6:30 p.m. (walk-ins are welcome); Sat. by appointment  
CLIENTELE: Low-income workers and their families  
FEES: None, donations accepted
INTERNATIONAL INSTITUTE OF THE BAY AREA
405 14th St., Suite 500
Oakland, CA 94612
(510) 451-2846
(510) 465-3392 (Fax)
Email: oakland@iibayarea.org

Fremont Office
39155 Liberty Street, D450
Fremont, CA 94538
(510) 894-3639
Email: fremont@iibayarea.org

San Francisco Office
657 Mission St., Suite 301
San Francisco, CA 94105
(415) 538-8100, ext. 206
(415) 538-8111 (Fax)
Email: sfinfo@iibayarea.org

URL: www.iibayarea.org

HOURS: Mon. – Fri., 9 a.m. – 5 p.m.; Immigration clinics Tues., 11 a.m. – 1 p.m. and Thurs., 4 p.m. – 6 p.m. Clinics are walk-in, first-come, first-served.
CLIENTELE: Low-income immigrants and refugees in the Bay Area
FEES: Sliding scale
LANGUAGES OTHER THAN ENGLISH: Spanish, Mandarin (Oakland Office); Dari, and conversational Hindi (Fremont Office); Spanish (San Francisco Office)
TYPE OF SERVICE: Promotes the welfare of newcomers to the United States, assisting them in pursuit of self-sufficiency and independence. Provides community education about immigrants and refugees, as well as legal services regarding immigration and reunification of families.

JAMS CONNECT
Two Embarcadero Center, Suite 1500
San Francisco, CA 94111

(844) 932-5267 (WebJAMS)
(415) 982-5267
(415) 982-5287 (Fax)
Email: schan@jamsadr.com
URL: https://www.jamsadr.com/jams-san-francisco

CLIENTELE: Anyone
FEES: Please call to inquire.
LANGUAGES OTHER THAN ENGLISH: Spanish
TYPE OF SERVICE: Provides online mediation for low to moderate value claims ($100,000 or less) that can be resolved in a two-hour session.

JUSTICE FIRST, LLP
2831 Telegraph Ave.
Oakland, CA 94609

(510) 628-0695
(510) 272-0711 (Fax)
Email: JHuang@justicefirstllp.com
URL: www.justicefirstllp.com

HOURS: Mon. – Fri., 9 a.m. – 5 p.m.
CLIENTELE: Primarily low-income individuals
FEES: Sliding scale
LANGUAGES OTHER THAN ENGLISH: None
TYPE OF SERVICE: Public interest law firm representing clients in employment discrimination, hate crimes, human trafficking, indigent criminal defense, international human rights, police misconduct and prisoners' litigation.

K

KOREAN COMMUNITY CENTER OF THE EAST BAY
1700 Broadway, Suite 400
Oakland, CA 94612

(510) 547-2662
(510) 547-2360 (Domestic violence)
(510) 547-3258 (Fax)
Email: general@kcceb.org
URL: www.kcceb.org

HOURS: Mon. – Fri., 10 a.m. – 5 p.m.
CLIENTELE: Bay Area Korean residents
FEES: Most services are free, others vary according to income
LANGUAGES OTHER THAN ENGLISH: Korean; translation and interpreters available by special arrangement
TYPE OF SERVICE: Provides programs for citizenship/immigration, domestic violence, youth and senior services, social services and other assistance to low-income Asians and other immigrants.

L

LANGUAGE 411 (formerly Legal Language Access Project)
1300 Clay St., Suite 600
Oakland, CA 94612

(510) 842-3550
(510) 280-7257 (Fax)
Email: servicemanager@language411.org
URL: www.language411.org

HOURS: Mon. – Fri., 9 a.m. – 12 p.m. and 1 p.m. – 5 p.m.
CLIENTELE: Anyone needing interpretation or translation services or seeking training in
language services
FEES: Fee for service with discount for non-profits.
LANGUAGES OTHER THAN ENGLISH: More than 150 languages
TYPE OF SERVICES: Interpreter and translation services in more than 150 languages. Written,
in-person and telephone services provided. Provides training in language services.

LAWHELPCALIFORNIA.ORG

URL: www.lawhelpcalifornia.org

HOURS: Online resource open 24 hours daily.
CLIENTELE: Californians looking for self-help resources and legal aid referrals.
FEES: None.
LANGUAGES OTHER THAN ENGLISH: Website has resources translated into Amharic, Arabic,
Armenian, Bosnian, Cambodian, Chinese, Farsi, French, Greek, Gujarati, Hebrew, Hindi, Hmong,
Japanese, Korean, Kurdish, Laotian, Polish, Portuguese, Pubjabi, Russian, Samoan, Somali,
Spanish, Tagalog, Thai, Turkish, Urdu, and Vietnamese.
TYPE OF SERVICE: Legal information and resources on a wide variety of topics, including:
Housing, Public Benefits, Health, Consumer and Small Claims (including Bankruptcy and Debt
Collection Defense), Individual and Civil Rights, Disability, Life and Estate Planning, Families and
Kids, Protection from Abuse, Work, Immigration, Seniors, Native American Issues.

LAWYERS COMMITTEE FOR CIVIL RIGHTS OF THE SAN FRANCISCO BAY AREA
131 Steuart Street, Suite 400
San Francisco, CA 94105

(415) 543-9444
(415) 543-0296 (Fax)
Email: info@lccr.com
URL: www.lccr.com

HOURS: Mon. – Fri., 9 a.m. – 5 p.m.
CLIENTELE: People of color, poor people, immigrants and refugees, with a special commitment
to African-Americans. Cases of racial discrimination, political asylum, and legal services for
entrepreneurs serve individuals in the East Bay as well as San Francisco.
FEES: None
LANGUAGES OTHER THAN ENGLISH: Spanish, other languages can be arranged.
TYPE OF SERVICE: Provides resources, engages in impact litigation and in limited cases,
advocacy or direct representation in the following areas: Racial discrimination as pertains to
education, access to municipal services, public contracting, consumer discrimination, and voting
rights (call main number for Race Discrimination Intake and Referral Line); Homeless rights and
public benefits for clients in San Francisco; Legal services for small businesses investing in low-
income communities; Political asylum.

LEGAL AID SOCIETY—EMPLOYMENT LAW CENTER
180 Montgomery Street, Suite 600
San Francisco, CA 94104
LEGAL ASSISTANCE FOR SENIORS
Main Office (Client Intake)
1970 Broadway, Suite 300
Oakland, CA 94612

(510) 832-3040
1-800-393-0363 (Alameda County outside the 510 area code)
(510) 987-7399 (Fax)
Email: las@lashicap.org
URL: www.lashicap.org

HOURS: Mon. – Fri., 9 a.m. – 12 p.m. and 1 p.m. – 5 p.m.
CLIENTELE: Alameda County residents who are aged 60 and older. Residents age 50 or older with a guardianship issue; Medicare recipients of any age.
FEES: None
LANGUAGES OTHER THAN ENGLISH: Spanish, Mandarin, Cantonese. Other languages available from Language Line.
TYPE OF SERVICE: Provides legal counseling and representation to senior citizens in the following areas: Elder abuse prevention, guardianships, immigration, public benefits. Services also include education and advocacy relating to Medicare through the Health Insurance Counseling and Advocacy Program.

LEGAL ASSISTANCE TO THE ELDERLY
Main Office (Client Intake)
995 Market St., Suite 1400
San Francisco, CA 94103

(415) 861-4444
(415) 861-6458 (Fax)
Email: info@laesf.org

HOURS: By appointment only. Mon. – Fri., 9 a.m. – 12 p.m. and 1 p.m. – 5 p.m.
CLIENTELE: San Francisco County residents aged 60 and older; disabled persons over the age of 18
FEES: None
LANGUAGES OTHER THAN ENGLISH: Spanish, Tagalog, Mandarin, Cantonese

TYPE OF SERVICE: Provides services in areas of consumer and debt collection, elder abuse prevention (physical and financial), Medicare & Medi-Cal, simple wills, Social Security and SSI and tenant representation.

LEGAL SERVICES FOR CHILDREN, INC.
Main Office (Client Intake)
1254 Market St., 3rd Floor
San Francisco, CA 94102

(415) 863-3762
(415) 863-7708 (Fax)
URL: www.lsc-sf.org

HOURS: Mon. – Fri., 1:30 p.m. – 5 p.m. (advice line); Wed., 4 p.m. – 6 p.m. (clinic)

CLIENTELE: Minors of the Bay Area, primarily San Francisco

FEES: None

LANGUAGES OTHER THAN ENGLISH: Spanish, Mandarin, Cantonese

TYPE OF SERVICE: Free legal assistance and advocacy, as well as social services. Represents children and youth in cases that include legal guardianship, dependency, school discipline, immigration, emancipation, and restraining order proceedings. Represents children in foster care system as appointed by the Juvenile Court.

LEGAL SERVICES FOR PRISONERS WITH CHILDREN
1540 Market St., Suite 490
San Francisco, CA 94102

(415) 255-7036
(415) 552-3150 (Fax)
Email: info@prisonerswithchildren.org
URL: www.prisonerswithchildren.org

HOURS: Mon. – Fri., 9 a.m. – 5 p.m.

CLIENTELE: California prisoners and their families. No direct representation.

FEES: None

LANGUAGES OTHER THAN ENGLISH: Spanish

TYPE OF SERVICE: Legal referrals, information, advice and advocacy regarding the rights of prisoners and their families, with emphasis on women prisoners and their families. Area of expertise includes family law, prisoners’ rights advocacy, and domestic violence.

MEIKLEJOHN CIVIL LIBERTIES INSTITUTE
P.O. Box 673
Berkeley, CA 94701-0673

(510) 848-0599
(510) 848-6008 (Fax)
URL: www.mcli.org
HOURS: By appointment
CLIENTELE: Lawyers, students, interns, local government officials, researchers and people with human rights violations. **No direct representation.**
FEES: No schedule; by (tax deductible) donation
LANGUAGES OTHER THAN ENGLISH: None
TYPE OF SERVICE: Provides information to students, lawyers, local government officials, media, and individuals concerning individual rights and government duties under various laws and treaties. MCLI does not represent individuals whose rights have been violated. It collects facts on human rights violations to include in reports to appropriate agencies (local, state, federal, and U.N.), not to courts.

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MENTAL HEALTH ASSOCIATION OF ALAMEDA COUNTY
954 60th St., Suite 10
Oakland, CA 94608

(510) 835-5010
(510) 835-0188 (Info. and Referral)
(510) 835-9232 (Fax)
Email: mail@mhaac.org
URL: www.mhaac.org

HOURS: Mon. – Fri., 9 a.m. – 5 p.m.
CLIENTELE: Alameda County residents with mental illness and their families or caregivers
FEES: None
LANGUAGES OTHER THAN ENGLISH: Spanish
TYPE OF SERVICE: Helps and advocates on behalf of people with mental illness and their families. Works to educate the community about mental illness and advocates for improvements in public policy and increased funding for mental health services. Offers several programs, including Capacity and Certification Review Hearing Representation Programs; Families Information and Referral Service Telephone (FIRST); Family Caregiver Advocacy and Support Program; and others.

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N

NATIONAL CENTER FOR LESBIAN RIGHTS
870 Market St., Suite 370
San Francisco, CA 94102

(415) 392-6257
(415) 392-8442 (Fax)
Email: info@nclrights.org
URL: www.nclrights.org

HOURS: Mon. – Fri., 9 a.m. – 5 p.m.
CLIENTELE: Anyone who has experienced sexual orientation discrimination
FEES: None
LANGUAGES OTHER THAN ENGLISH: Spanish
TYPE OF SERVICE: A public-interest law firm that litigates precedent-setting cases, advocates for equitable public policies and provides free legal assistance to lesbian, gay, bisexual and transgender (LGBT) people, as well as their families and legal advocates. Conducts community education on LGBT legal issues.
NATIONAL CENTER FOR YOUTH LAW
405 14th St., 15th Floor
Oakland, CA 94612-2701

(510) 835-8098
(510) 835-8099 (Fax)
Email: info@youthlaw.org
URL: www.youthlaw.org

HOURS: Mon. – Fri., 9 a.m. – 5 p.m.
CLIENTELE: Attorneys and advocates representing children
FEES: None
LANGUAGES OTHER THAN ENGLISH: Spanish
TYPE OF SERVICE: Acts as a resource for private attorneys, legal services programs, social services organizations, community groups, health care professionals, teachers, and others representing poor children or adolescents on a pro bono basis. Focus is on safety and protection of abused and neglected children, financial stability for families with children, health and mental health care, and juvenile justice. Provides information, referrals, technical assistance, or written materials. Also serves as co-counsel in cases affecting a large number of children and families. Particular interest in litigation that cannot be done by recipients of Legal Services Corporation funds (as they are not recipients and have no LSC restrictions.)

NATIONAL CONSUMER LAW CENTER

Boston Headquarters
7 Winthrop Square
Boston, MA 02110-1245
(617) 542-8010
(617) 542-8028 (Fax)

Washington Office
1001 Connecticut Avenue, NW, Suite 510
Washington, DC, 20036
(202) 452-6252
(202) 296-4062 (Fax)

Email: consumerlaw@nclc.org
URL: www.consumerlaw.org

HOURS: Mon. – Fri., 8:30 a.m. – 5:30 p.m.
CLIENTELE: Legal services organizations, pro bono attorneys, and advocates for low-income clients. No direct representation, but have some publications for consumers and information on their website for consumers.
FEES: Please call to inquire.
TYPE OF SERVICE: Helping consumers, their advocates, and public policy makers use powerful and complex consumer laws on behalf of low-income and vulnerable Americans seeking economic justice. Provides expert issue identification, case assistance, impact litigation, legal research, and advocacy workshops for legal services and private attorneys, lay advocates, and community-based organizations representing low-income clients. Publishes legal practice series. Top priorities for NCLC are providing support on issues involving consumer fraud, debt collection,
bankruptcy, consumer finance, energy assistance programs, predatory lending, and sustainable home ownership programs.

NATIONAL HEALTH LAW PROGRAM
2639 S. La Cienega Blvd.
Los Angeles, CA 90034
(310) 204-6010
(310) 204-0891 (Fax)
Email: nhelp@healthlaw.org

Washington D.C. Office
1444 I Street NW, Suite 1105
Washington, D.C. 20005
(202) 289-7661
(202) 289-7724 (Fax)
Email: nhelpd@healthlaw.org

URL: www.healthlaw.org

HOURS: Mon. – Fri., 9 a.m. – 5 p.m.
CLIENTELE: Legal services providers and advocates in cases affecting healthcare interests of low-income people. No direct representation.
FEES: None
LANGUAGES OTHER THAN ENGLISH: Spanish
TYPE OF SERVICE: Works to improve healthcare access for children, women, people of color, people with disabilities, and low-income people through research and writing, providing technical support to attorneys and advocates, training, legislative and administrative advocacy, and through litigation. Brief advice and technical assistance and analysis to legal services providers.

NATIONAL HOUSING LAW PROJECT
703 Market Street, Suite 2000
San Francisco, CA 94103

(415) 546-7000
(415) 546-7007 (Fax)
Email: nhlp@nhlp.org
URL: www.nhlp.org

HOURS: Mon. – Fri., 9 a.m. – 5 p.m.
CLIENTELE: Attorneys and advocates of low-income clients on issues affecting the housing needs of poor people. No direct representation.
FEES: None
LANGUAGES OTHER THAN ENGLISH: None
TYPE OF SERVICE: Provides legal assistance, advocacy advice and housing expertise to legal services and other attorneys, low-income housing advocacy groups, and others who serve the poor. Emphasizes public policy advocacy, litigation assistance, training, and research and writing, focusing on issues and problems that will have the greatest impact on the housing rights of the poor. Can help answer questions about foreclosure-related evictions of Section 8 voucher holders and early lease termination for survivors of DV, stalking and sexual assault.
NATIONAL IMMIGRATION LAW CENTER
405 14th St., Suite 1400
Oakland, CA 94612
(510) 663-8282
(510) 663 2028 (Fax)

National Headquarters
PO Box 70067
Los Angeles, CA 90070
(213) 639-3900
(213) 639-3911 (Fax)

Email: reply@nilc.org
URL: www.nilc.org

HOURS: Mon. – Fri., 9 a.m. – 5 p.m.
CLIENTELE: Legal aid agencies, community groups, health and social service providers, pro bono attorneys, and government agencies. **No direct representation.**
FEES: Vary
LANGUAGES OTHER THAN ENGLISH: Spanish
TYPE OF SERVICE: Conducts impact litigation, policy analysis and advocacy, and provides and trainings, publications and technical support. Specializes in immigration, employment, and public benefits laws affecting immigrants and refugees.

NATIONAL JURY PROJECT/WEST
1901 Harrison Street, Suite 1550
Oakland, CA 94612

(510) 832-2583
(510) 839-8642 (Fax)
Email: njp-west@njp.com
URL: www.njp.com

HOURS: Mon. – Fri., 9 a.m. – 5:30 p.m.
CLIENTELE: Attorneys
FEES: Vary
LANGUAGES OTHER THAN ENGLISH: None
TYPE OF SERVICE: Uses social science techniques to help attorneys develop effective strategies for trial preparation, case presentation and jury selection. Provides consultation and research on case presentation, theme development, graphics, trial strategy, witness preparation and jury selection in a wide range of cases. Services include focus groups, trial simulations and surveys.

NATIONAL SENIOR CITIZENS LAW CENTER
1330 Broadway, Suite 525
Oakland, CA 94612

(510) 663-1055
(510) 663-1051 (Fax)
URL: www.nsclc.org

HOURS: Mon. – Fri., 9 a.m. – 5 p.m.
CLIENTELE: Attorneys and advocates. **No direct representation**
FEES: Vary
LANGUAGES OTHER THAN ENGLISH: Spanish
TYPE OF SERVICE: A national support center that advocates through litigation, legislative and agency representation, and assistance to attorneys and paralegals in field programs. Areas of expertise include Medicaid, Medi-Cal, Medicare (Part D prescription and Medicare Savings Programs), Long Term Care, including In-Home Supportive Services, Social Security, SSI, CAPI (Cash Assistance Program for Immigrants), ADA and Enforcement of Federal Rights Against States. Co-counsel in cases with potential for broad impact.

**NATIVE AMERICAN HEALTH CENTER**
Administrative Offices
1151 Harbor Bay Parkway, Suite 203
Alameda, CA 94501

(510) 747-3030
(510)748-0116 (Fax)

Native American Health Center – Oakland Human Services
3124 International Blvd
Oakland, CA 94601
(510) 434-5481

Native American Health Center - Oakland Seven Directions
2950 International Blvd.
Oakland, CA 94601
(510) 535-4470
(510) 535-4409 (Fax)

Native American Health Center – Richmond
260 23rd Street
Richmond, CA 94804
(510) 232-7020 (Family & Child Guidance Clinic)

Native American Health Center - San Francisco
160 Capp Street
San Francisco, CA 94110
(415) 621-1170
(415) 255-7527 (Fax)

URL: [www.nativehealth.org](http://www.nativehealth.org)

HOURS: Mon. – Fri., 9 a.m. – 5 p.m. (Call individual facility to inquire.)
CLIENTELE: Open to the public (no tribal or ethnic requirements)
FEES: Vary; can pay with MediCal, private insurance, or sliding fee scale. Call eligibility specialist to inquire (510) 535-4406.
LANGUAGES OTHER THAN ENGLISH: Varies by location. WIC Department has Spanish.
TYPE OF SERVICE: Varies by location. General dentistry for adults and children of all ages, (Oakland Seven Directions & San Francisco), Family and Child Guidance Clinic—mental health services and substance abuse awareness (Oakland & San Francisco), treatment and preventive services for those living with HIV / AIDS and their loved ones (San Francisco), comprehensive health care services for adults and children (Oakland Seven Directions & San Francisco), nutrition and physical fitness services (Oakland Seven Directions & San Francisco), Women, Infants & Children (WIC)— A Special Supplemental Nutrition Program for Women, Infants, and Children providing nutritious food, counseling and education, breastfeeding promotion and
support, and referrals to other needed services to at-risk, low-to-moderate income women and children up to the age of five (Oakland & San Francisco), and youth services focusing on skill building and community organizing activities (Oakland).

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**NOLO PRESS**
950 Parker St.
Berkeley, CA 94710

(510) 704-2248 (Store)
(510) 548-5902 (Store fax)
1-877-NOLO-LAW (Nolo’s Lawyer Directory)
1-800-728-3555 (Customer Service)
1-800-645-0895 (Customer Service fax)
URL: [www.nolo.com](http://www.nolo.com)

HOURS: Store hours: Mon. – Fri., 9 a.m. – 5 p.m.
Customer Service (orders and information) Mon. – Fri., 7 a.m. – 6 p.m.
CLIENTELE: Public
FEES: N/A
LANGUAGES OTHER THAN ENGLISH: None
TYPE OF SERVICE: Nolo sells do-it-yourself legal solutions for consumers and small businesses, with the goal of helping people handle their own everyday legal matters or to educate themselves while working with a lawyer. Does not provide legal advice.

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**OAKLAND PRIVATE INDUSTRY COUNCIL**
1212 Broadway, Suite 100-300
Oakland, CA 94612

(510) 768-4400
(510) 839-3766 (Fax)
URL: [www.oaklandpic.org](http://www.oaklandpic.org)

HOURS: Mon. - Fri., 8:30 a.m. - 5 p.m.
CLIENTELE: Alameda County residents and employers
FEES: None
LANGUAGES OTHER THAN ENGLISH: None
TYPE OF SERVICE: Dedicated to helping the Oakland community maintain no-fee career centers and workforce development programs. Goal is to aid the California economy by helping job seekers prepare for work, and then providing employers with highly-trained employees.

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**OMBUDSMAN, INC. ADVOCATES CITIZENS SERVING LONG-TERM CARE RESIDENTS OF ALAMEDA COUNTY**
7700 Edgewater Drive, Suite 333
Oakland, CA 94621-2022

1-800-231-4024
(510) 638-6878
(510) 638-2214 (Fax)
Email: help@acombsud.org
URL: www.itcombudsman.org

HOURS: Mon. - Fri., 8:30 a.m. – 4:30 p.m.
CLIENTELE: Alameda County residents of long-term care facilities
FEES: None
LANGUAGES OTHER THAN ENGLISH: None
TYPE OF SERVICE: Offers free and confidential service in which State-certified ombudsmen visit long-term care facilities and investigate and resolve the problems of residents in an objective and independent manner.

ONE JUSTICE (Formerly Public Interest Clearinghouse)
433 California Street, Suite 815
San Francisco, CA 94104

(415) 834-0100
(415) 834-0202 (Fax)
URL: www.one-justice.org

HOURS: Mon. – Fri., 9 a.m. – 5 p.m.
CLIENTELE: Legal services providers and law students. No direct representation.
FEES: Varies, generally none for legal services providers
LANGUAGES OTHER THAN ENGLISH: None
TYPE OF SERVICE: Supports legal aid organizations through strategic statewide planning, technical assistance and advice, and advocate trainings; developing online resources to enhance delivery of legal services and pro bono; develop a pro bono ethic through the Law Student Pro Bono Project; organizing PI/PS Day, law student career fair; and coordinating California’s response on national advocacy issues.

PEOPLE WITH DISABILITIES FOUNDATION
507 Polk St., Suite 430
San Francisco, CA 94102

(415) 931-3070 (San Francisco)
(510) 522-7933 (Oakland)
(415) 931-2828 (Fax)

Email: info@pwdf.org
URL: www.pwdf.org

HOURS: Mon. – Fri., 8:30 a.m. – 5 p.m.
CLIENTELE: Those with mental and psychiatric disabilities in the Bay Area
FEES: $50 administrative deposit on some matters, may be waived, sliding scale.
LANGUAGES OTHER THAN ENGLISH: Japanese, Mandarin
TYPE OF SERVICE: Primary focus is SSI and Social Security representation, including cessation (termination) before Administrative Law Judges and federal courts. Also provides representation on ADA employment, health care, and other services as resources permit. Gives brief services (consults) on Social Security, employment, health care and related matters.
PRISON LAW OFFICE
General Delivery
San Quentin, CA 94964

URL: www.prisonlaw.com

HOURS: Mon. – Fri., 9 a.m. – 5 p.m.
CLIENTELE: California state prisoners, and their families. Occasionally California state parolees.
FEES: None
LANGUAGES OTHER THAN ENGLISH: Please contact to inquire.
TYPE OF SERVICE: Represents individual prisoners, engages in class action and other impact-litigation, educates the public about prison conditions, and provides technical assistance to attorneys throughout the country. Assistance is generally limited to cases regarding conditions of confinement and focuses on cases in which a change in conditions is sought. The office attempts to resolve such cases informally, if possible (by advocating to prison officials), or through formal litigation. Also provide self-help and informational materials to prisoners, some of which are published on the website, including a habeas corpus manual, parolee rights manual, and personal injury lawsuit packet, as well as material regarding administrative remedies, divorce, guard brutality, immigration, loss of personal property, plea bargains, release dates, workers’ compensation, and worktime credits.

PROJECT EDEN
22646 2nd St.
Hayward, CA 94541-4210

(510) 247-820
(510) 247-8202 (Fax)
Email: projecteden@horizonservices.org
URL: www.horizonservices.org/HomePage/Project Eden.html

HOURS: Mon. – Fri., 9 a.m. – 5 p.m. (Counseling services); 24-hour answering machine; Mon. – Fri., 8:30 a.m. – 4:30 p.m. (Administrative); some evening counseling sessions
CLIENTELE: Adolescents with drug/alcohol-related emotional problems
FEES: $25 for assessment and counseling session, based on sliding scale
LANGUAGES OTHER THAN ENGLISH: None, but can arrange with advance notice
TYPE OF SERVICE: Education, prevention and counseling of youth and families, including survivors of sexual abuse, those questioning their sexual orientation (Lambda Youth Group), and survivors of physical and sexual abuse by clergy. Individual, couple, family and group counseling on a short- or long-term basis available.

PUBLIC ADVOCATES, INC.
131 Steuart St., Suite 300
San Francisco, CA 94105

(415) 431-7430
(415) 431-1048 (Fax)
Email: info@publicadvocates.org
URL: www.publicadvocates.org

HOURS: Mon. - Fri., 9 a.m. - 5:30 p.m.
CLIENTELE: Primarily low-income Californians and clients of color in class-action cases only. **No direct representation.**
FEES: None
LANGUAGES OTHER THAN ENGLISH: None
TYPE OF SERVICE: Provides advocacy in areas of civil rights, education, employment, housing, insurance, telecommunications issues, and transportation. No direct services.

PUBLIC INTEREST LAW PROJECT
449 15th St., Suite 301
Oakland, CA 94612

(510) 891-9794
(510) 891-9727 (Fax)
Email: admin@pilpca.org
URL: www.pilpca.org

HOURS: Mon. – Fri., 9 a.m. – 5 p.m. (no direct services, no drop-ins)
CLIENTELE: Other California legal service programs and state bar trust-funded organizations. **No direct representation.**
FEES: None
LANGUAGES OTHER THAN ENGLISH: None
TYPE OF SERVICE: Provides advocacy in areas of civil rights, education, employment, housing, insurance, telecommunications issues, and transportation. No direct services.

PUBLIC JUSTICE (formerly Trial Lawyers for Public Justice)
555 12th St., Suite 1620
Oakland, CA 94607

(510) 622-8150
(510) 622-8155 (Fax)
Email: publicjustice@publicjustice.net
URL: www.publicjustice.net

HOURS: No walk-ins. Requests for appointments must be made in writing.
CLIENTELE: Parties with precedent-setting, high-impact litigation.
FEES: Information will be provided
LANGUAGES OTHER THAN ENGLISH: None
TYPE OF SERVICE: Public Justice fights for justice through precedent-setting and socially significant individual and class action litigation designed to enhance consumer and victims’ rights, environmental protection and safety, civil rights and civil liberties, workers’ rights, America’s civil justice system, and the protection of the poor and powerless. Public Justice does not make referrals and does not accept cases that would not affect the public at large. Requests regarding a potential lawsuit must be made in writing and no phone call requests are accepted. Automated recording provides contact information.
RENT STABILIZATION BOARD
2125 Milvia St.
Berkeley, CA 94704

(510) 981-7368
(510) 981-6903 (TDD)
(510) 981-4910 (Fax)
Email: rent@cityofberkeley.info
URL: www.ci.berkeley.ca.us/rent/

HOURS: Mon., Tues., Thurs., Fri., 9 a.m. - 4:45 p.m.; Wed., 12 p.m. – 6:30 p.m.
CLIENTELE: Berkeley landlords and tenants
FEES: None
LANGUAGES OTHER THAN ENGLISH: Spanish, Mandarin, Cantonese
TYPE OF SERVICE: Staff of housing counselors answer questions about Berkeley's rent
ordinance from both tenants and landlords. Sponsors individual rent-adjustment workshops.

RENTERS' LEGAL ASSISTANCE, Part of the ASSOCIATED STUDENTS OF THE
UNIVERSITY OF CALIFORNIA BERKELEY
314 Eshleman Hall (Berkeley Campus)
Berkeley, CA 94720

(510) 642-1755
Email: asucrla@berkeley.edu
URL: www.berkeley.edu/~asucrla/

HOURS: Mon. – Fri., 10 a.m. – 5 p.m.; closed over the summer.
CLIENTELE: U.C. Berkeley students and surrounding community
FEES: None
LANGUAGES OTHER THAN ENGLISH: None
TYPE OF SERVICE: Offers resources for legal counsel, suggestions and education in housing
and Rent Board hearings.

RUBY'S PLACE
Administrative Offices
1180 B Street
Hayward, CA 94541
(510) 581-5626
(510) 581-5628 (Office Fax)

(888) 339-SAFE (Hotline)
(510) 303-9953 (Spanish Hotline)

Email: info@rubysplace.org
URL: www.rubysplace.org

HOURS: Business Office: Mon. – Fri., 9 a.m. – 5 p.m.
Shelter: 24 hours
CLIENTELE: Anyone experiencing crisis related to domestic violence, from any location
FEES: None
LANGUAGES OTHER THAN ENGLISH: Spanish
TYPE OF SERVICE: A supportive and nurturing staff provides shelter for homeless women with children and for female victims of domestic violence and their children. The program also provides case management, referrals for legal and other social services, counseling for women and children, an onsite Marriage and Family Therapist, children’s groups, domestic violence support groups and parenting classes. During their shelter stay, residents are provided with all food and clothing. Emergency transportation is available. Limited transportation for non-emergencies is also available, based upon income.

S

SAFE ALTERNATIVES TO VIOLENT ENVIRONMENTS (SAVE)
1900 Mowry Avenue, Suite 204
Fremont, CA 94538

(510) 794-6055 (24-hour hotline)
(510) 574-2250
(510) 574-2252 (Fax)
Email: info@save-dv.org
URL: www.save-dv.org

HOURS: Mon. – Fri., 9 a.m. – 5 p.m.; daily 24-hour hotline
CLIENTELE: Victims of domestic violence
FEES: Sliding scale
LANGUAGES OTHER THAN ENGLISH: Spanish
TYPE OF SERVICE: Offers 24-hour crisis hotline; shelter services, including 30-bed shelter for up to 90 days; transitional housing; children’s programs; counseling with licensed therapists; community services; and crisis prevention, including legal and case management. All members of the family served (men, women and children).

SAN LEANDRO COMMUNITY COUNSELING AT DAVIS STREET RESOURCE CENTER
3081 Teagarden St.
San Leandro, CA 94577

(510) 347-4620
(510) 483-4486 (Fax)
Email: info@davisstreet.org
URL: www.davisstreet.org

HOURS: Mon. – Thurs., 9 a.m. – 8 p.m.; Friday, 9 a.m. – 6 p.m.; evenings by appointment.
CLIENTELE: Alameda County residents.
FEES: Sliding scale
LANGUAGES OTHER THAN ENGLISH: Spanish
TYPE OF SERVICE: Provides affordable counseling to individuals, couples, families and persons of all ages from children to seniors. Counseling may focus on drug/alcohol problems, parent/child problems, job stress, depression, issues around divorce or remarriage, etc. Domestic Violence program offers counseling and evaluation to men who batter (and may be on probation) and to women and children who are victims of violence. Referrals are available to legal support services.
SEEDS (Services that Encourage Effective Dialogue and Solutions) Community Resolution Center (formerly East Bay Community Mediation)

Administrative Office
1968 San Pablo Ave.
Berkeley, CA 94702

Satellite offices:
1212 Preservation Pkwy., 2nd Floor
Oakland, CA 94612

39155 Liberty St., Room D450
Fremont, CA 94538

(510) 548-2377 (for all offices)
(510) 548-4051 (Fax)
Email: info@seedscrc.org
URL: www.seedscrc.org

HOURS: Mon. – Thurs., 9 a.m. – 5 p.m.; Fri., 9 a.m. – 2 p.m.
CLIENTELE: Alameda County residents
FEES: $50 per mediation for community cases, $100 for business cases, and some sliding scale
LANGUAGES OTHER THAN ENGLISH: Spanish
TYPE OF SERVICE: Trained mediators provide mediation services to help resolve disputes in a wide variety of areas. Does not provide legal advice, but helps with legal referrals. Formerly known as: Berkeley Dispute Resolution Service, Conciliation Forums of Oakland (CFO) and Mediation Resolution Services.

SOCIAL JUSTICE COLLABORTIVE
420 3rd Street, Suite 130
Oakland, CA 94607

(510) 992-3964
(510) 255-5200 (Fax)
Email: info@socialjusticecollaborative.org
URL: http://socialjusticecollaborative.org

HOURS: Mon. – Fri., 9 a.m. – 5 p.m.
CLIENTELE: Non-citizen immigrants and their families
FEES: Some below-market rate services; some free services.
LANGUAGES OTHER THAN ENGLISH: Spanish, Mam, K’iche, Kaqchikel, Arabic, Edo, Dari.
Call for other languages.
TYPE OF SERVICE: Provides legal representation in immigration and criminal court as well as community advocacy. Also provides appeals for all of our own detained clients who have received erroneous denials in their applications for relief.

SOLID FOUNDATION/ MANDELA HOUSE/ WOMEN’S HOUSE
4778 International Blvd.
Oakland, CA 94601

Keller House
P.O. Box 19182
Oakland, CA 94619
(510) 533-5317 (Mandela House)
(510) 482-6490 (Keller House)
(510) 533-4314 (Fax)

HOURS: Mon. – Thurs., 9 a.m. – 5 p.m.; Fri., 9 a.m. – 8 p.m.
CLIENTELE: Drug-addicted, pregnant and parenting women, and their children up to the age of 4.
FEES: Sliding scale (no one will be turned away for lack of ability to pay)
LANGUAGES OTHER THAN ENGLISH: None
TYPE OF SERVICE: Residential and non-residential drug treatment, referrals and outreach.
Bed space is available, as well as transitional housing for clean and sober women.

SPANISH SPEAKING CITIZENS FOUNDATION YOUTH & FAMILY SERVICES
1470 Fruitvale Ave.
Oakland, CA  94601

(510) 261-7839
(510) 261-2968 (Fax)
URL:  www.sscf.org

HOURS: Mon. – Fri., 9 a.m. – 6 p.m.
CLIENTELE: Low-income Latinos and other Spanish-speakers in Bay Area
FEES: Donations, $110 fee for citizenship application
LANGUAGES OTHER THAN ENGLISH: Spanish
TYPE OF SERVICE: Bilingual, bicultural information and referral. Provides immigration and citizenship services, youth programs, information and advocacy. A representative from Medi-Cal visits twice per month. On-site bilingual services also provided by Alameda County Social Services, The Social Security Administration, The Center for Independent Living, Votantes Unidos.

SUPERIOR COURT OF CALIFORNIA, COUNTY OF ALAMEDA ELDER AND DEPENDENT ADULT ACCESS PROGRAM
2233 Shoreline Drive, First Floor
Alameda, CA 94501

(510) 690-2506
URL:  www.alameda.courts.ca.gov

HOURS: No walk-ins. Phone Hours: Mon. – Fri., 8:30 a.m. – 4:00 p.m. Leave message and someone will contact you.
CLIENTELE: Clients age 60 or over suffering from physical or emotional abuse.
FEES: None
LANGUAGES OTHER THAN ENGLISH: Contact agency for translator.
TYPE OF SERVICE: Provides assistance with the navigation of the court system, assessment of client’s needs, making contact with community agencies that may assist the client, and support at court hearings.

SUPERIOR COURT OF CALIFORNIA, COUNTY OF ALAMEDA PRETRIAL SERVICES,
WILEY W. MANUEL COURTHOUSE
661 Washington St., 3rd Fl.
Oakland, CA 94607
HOURS: Mon. – Fri., 8:30 a.m. – 4 p.m.  
CLIENTELE: Recently arrested adults with criminal cases pending at the Wiley Manuel Courthouse  
FEES: None  
LANGUAGES OTHER THAN ENGLISH: Spanish; interpreters also available through the court  
TYPE OF SERVICE: Pretrial services agency in the Oakland Wiley Manuel courthouse only. Interviewing recently arrested defendants (misdemeanors on the day of their arraignment and felonies the day after their arraignment in court). Interviews defendants about their ties to the community, contacts references provided by defendants, and prepares written reports to the court. The reports are used by the judge to determine the defendants’ eligibility to be released on their own recognizance.

SUPERIOR COURT OF CALIFORNIA, COUNTY OF ALAMEDA SELF-HELP & FAMILY LAW SERVICES  
Hayward Hall of Justice  
24405 Amador Street, 1st Floor (Department 501)  
Hayward, CA 94544  
HOURS: Mon. – Fri., 8:30 a.m. – 12 p.m. (Walk-Ins)  
(510) 272-1393 (Calls answered and messages accepted only Mon. – Thurs., 2 p.m. – 4 p.m.)  

CLIENTELE: Open to the public.  
FEES: None  
LANGUAGES OTHER THAN ENGLISH: Spanish, Vietnamese, Language Line available for all other languages.  
TYPE OF SERVICE: Provides information and assistance in the following areas: Small Claims, Family Law, Child Support and Custody/Visitation, Restraining Orders, and Guardianship of the Person. Has public access computers, written instructions, legal self-help law books, & referrals available for other topics. Assists with providing information for both parties, but does not provide legal representation or legal advice to parties.

SWORDS TO PLOWSHARES PRO BONO PROGRAM  
1060 Howard Street  
San Francisco, CA  94103  
(415) 252-4788  
(415) 552-6267 (Fax)  
URL: [www.swords-to-plowshares.org](http://www.swords-to-plowshares.org)

HOURS: Tues. – Thurs., 9 a.m. – 10 a.m. (New clients)  
Mon. – Fri., 9 a.m. – 12 p.m. and 1 p.m. – 5 p.m. (Returning clients)  
CLIENTELE: Veterans in the Bay Area  
FEES: None  
LANGUAGES OTHER THAN ENGLISH: None  
TYPE OF SERVICE: The pro bono program provides assistance with VA disability compensation and pension claims, including Character of Service Determinations, and Military Discharge
Upgrades and Reviews. Other services at the Drop-in Center for homeless and at-risk veterans include assistance with Social Security, SSI, MediCal, emergency housing and eviction prevention, mental health services, financial services, transportation assistance, meal vouchers, mail and phone services.

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**TENANTS TOGETHER**

474 Valencia St. #156
San Francisco, CA 94103

(415) 495-8100
(415) 495-8105 (Fax)
Email: info@tenantstogether.org
URL: http://www.tenantstogether.org

HOURS: No drop-in services. Mon. – Fri., 9 a.m. – 5 p.m.
CLIENTELE: California tenants
FEES: None. Donations or volunteer services accepted. No one is turned away.
LANGUAGES OTHER THAN ENGLISH: Spanish. Call for other languages.
TYPE OF SERVICE: Dedicates to defending and advancing the rights of California tenants to safe, decent, and affordable housing. Provides legal advice and representation in select impact cases, tracks court cases and legislation affecting tenant rights, and weighs in by providing formal comments and amicus briefs in legal and administrative matters of significance to tenants. In addition, we provide training and technical assistance to tenant lawyers and member organizations across the state. The Tenant Rights Hotline also provides peer-counseling, but only to individual Tenants Together members across the state.

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**TRI-VALLEY HAVEN FOR WOMEN**

P.O. Box 2190
Livermore, CA 94551

COMMUNITY CENTER
3663 Pacific Ave.
Livermore, CA 94550

(925) 449-5845
1-800-884-8119 (Toll-Free Crisis Line)
(925) 449-5842 (Crisis Line)
(925) 449-2684 (Fax)
Email: mail@trivalleyhaven.org
URL: www.trivalleyhaven.org

HOURS: Mon. – Thurs., 9 a.m. – 5 p.m.; Fri., 9 a.m. – 12 p.m.; 24-hour crisis line daily
CLIENTELE: Residents of Alameda County and surrounding counties
FEES: Sliding scale
LANGUAGES OTHER THAN ENGLISH: Spanish
TYPE OF SERVICE: Shelter, counseling, advocacy and legal assistance for battered women and their children, including mental health services for victims of sexual assault. The restraining order clinic is staffed by volunteers and Haven staff who are trained only in the procedural aspects of filing a restraining order for victims of domestic violence. We do not provide any legal
advice nor do we handle any other aspect of family law including divorce. Legal referrals to local attorneys are available. We provide court accompaniment for TRO’s filed through the Haven clinic and for victims of sexual assault.

U

UNITED STATES DISTRICT COURT FOR THE NORTHERN DISTRICT OF CALIFORNIA, LEGAL HELP CENTER

San Francisco
United States Courthouse
450 Golden Gate Ave.
15th Floor, Room 2796
San Francisco, CA 94102

Oakland
United States Courthouse
1301 Clay Street
4th Floor, Room 470S
Oakland, CA 94612

(415) 782-8982 (Appointment Line)
Email: federalprobonoproject@sfbar.org
URL: http://www.cand.uscourts.gov/helpcentersf

HOURS: By appointment only.
CLIENTELE: Anyone who is representing him/herself as a plaintiff or a defendant in a civil case in the San Francisco or Oakland divisions of the United States District Court for the Northern District of California, or who is considering filing a complaint in one of those divisions. This service is not available to litigants who have legal representation or are incarcerated.
FEES: None
LANGUAGES OTHER THAN ENGLISH: None. If clients do not speak English, they must bring their own translator.
TYPE OF SERVICE: Provides information about legal rights and responsibilities, court procedures, limited-scope legal advice, help preparing simple pleadings, and referrals to legal, social, and government services to pro se litigants in federal district court.

V

VETERANS LEGAL ADVOCACY CENTER, GOLDEN GATE UNIVERSITY SCHOOL OF LAW
536 Mission St.
San Francisco, CA 94105-2968

(415) 442-6679
Email: va@ggu.edu
URL: http://law.ggu.edu/clinics-and-centers/veterans/

HOURS: Mon. – Fri., 9 a.m. – 5 p.m.
CLIENTELE: Veterans
VIP MENTORS (VOLUNTEERS IN PAROLE)
180 Howard Street, 7th Floor
San Francisco, CA 94105

1-877-4VIP-INC (484-7462)
(415) 538-2005 (Fax)
Email: vip-statewide@vimentors.org
URL: www.vimentors.org

HOURS: Mon. – Fri., 9 a.m. – 5 p.m.
CLIENTELE: California Department of Corrections and California Youth Authority parolees in 13 counties, including Bay Area
FEES: None
LANGUAGES OTHER THAN ENGLISH: None
TYPE OF SERVICE: Recruits attorneys to be guides, advisors, friends and role models for parolees as they struggle to turn their lives around. Includes confidence-building activities; social and educational activities for mentors, mentees, parole agents, families and significant others; Targeting Obstacles to Personal Success (TOPS) scholarships; and annual recognition events.

VOLUNTEER INCOME TAX ASSISTANCE PROGRAM (VITA), EAST BAY ASIAN LOCAL DEVELOPMENT CORPORATION
Off-Season Tax Site Location:
1825 San Pablo Ave Suite 200, Oakland, CA 94612
HOURS: Mon. & Wed., 10 a.m. – 6 p.m.

Tax Season Site Locations:
Asian Resource Center
310 8th Street suite 101, Oakland, CA 94607
HOURS: Tues., Wed. & Thurs., 1 p.m. – 7 p.m.; Sat., 10 a.m. – 4 p.m.

Lion Creek Crossings
885 68th Avenue, Suite 102, Oakland, CA 94621
HOURS: Wed. & Thurs., 1 p.m. – 7 p.m.; Sat., 10 a.m. – 4 p.m.

(510) 287-5353
Email: communications@ebaldc.org
URL: http://ebaldc.org/volunteer-income-tax-assistance-irs-program-vita

CLIENTELE: People who generally make $54,000 or less, persons with disabilities, and limited English speaking taxpayers.
FEES: None
LANGUAGES OTHER THAN ENGLISH: Call for other languages.
TYPE OF SERVICE: Offers free income tax preparation services, asset development materials, and pre-screening for public benefits. Families and individuals are also assisted in claiming the Earned Income Tax Credit (EITC), and in accessing financial services and training.
WESTERN CENTER ON LAW & POVERTY
1107 Ninth Street, Suite 700
Sacramento, CA 95814

(916) 442-0753
(916) 442-7966 (Fax)
Email: slmartinez@wclp.org
URL: www.wclp.org

HOURS: Mon. – Fri., 9 a.m. – 5 p.m.
FEES: None
CLIENTELE: Legal services and other community-based organizations. No direct representation.
LANGUAGES OTHER THAN ENGLISH: None
TYPE OF SERVICE: Advances and enforces the rights of low-income Californians in health, housing and public assistance by working statewide for systemic change. Improves the lives of clients through litigation, education, legal support to social and legal services providers, legislation and policy advocacy. Will co-counsel for broad impact cases, including class actions and writs. Consultation and occasional co-counseling on civil appeals and appellate writs. Advice on seeking court-awarded attorneys’ fees for legal services organizations. No direct legal services.

W.O.M.A.N., INC. WOMEN ORGANIZED TO MAKE ABUSE NON-EXISTENT
333 Valencia St., Suite 450
San Francisco, CA 94103

(415) 864-4777 (Business)
(415) 864-4722 (24-Hour Crisis Line) or 1-877-384-3578
(415) 864-1082 (Fax)
Email: info@womaninc.org
URL: www.womaninc.org

HOURS: Mon. – Fri., 9 a.m. – 4 p.m. (walk-ins); 24 hours daily (crisis line)
CLIENTELE: Battered and abused women and children
FEES: Vary according to income and service. No one will be denied service due to inability to pay.
LANGUAGES OTHER THAN ENGLISH: Spanish primarily, others may be available
TYPE OF SERVICE: Provides ongoing individual counseling and refers women to legal and social service agencies. Provides a drop-in center for crisis assistance, offers a daily inventory of Bay Area shelters, and provides referrals to selected therapists and attorneys. Offers bilingual, bicultural services to battered Spanish-speaking women, including a 24-hour crisis line, counseling, support group, outreach, and education. Also offers specific support groups and counseling for lesbian, bisexual and transgender women.

WOMEN’S EMPLOYMENT RIGHTS CLINIC, GOLDEN GATE UNIVERSITY SCHOOL OF LAW
536 Mission St., 3rd Floor
San Francisco, CA 94105-2968

(415) 442-6647
HOURS: Mon. – Fri., 9 a.m. – 5 p.m. for calls—no walk-ins.
CLIENTELE: Low-income Bay Area residents
FEES: None
LANGUAGES OTHER THAN ENGLISH: Spanish. Others may be available depending on personnel.
TYPE OF SERVICE: Employment rights for women and men (emphasis on women), with an emphasis on representation of low-income clients. Cases include unemployment, insurance appeals, wage and hour claims heard by the state labor commissioner, and clients filing employment discrimination complaints with state or federal discrimination agencies.

WORKSAFE LAW CENTER
1736 Franklin St #500
Oakland, CA 94612

(510) 922-8075 (Admin)
(510) 922-8719 (Legal Services)
Email: worksafe@worksafe.org
URL: www.worksafe.org

HOURS: Mon. – Fri., 9 a.m. – 5 p.m.
CLIENTELE: Legal services programs in California who directly serve low-wage and immigrant workers. No direct representation.
FEES: None
LANGUAGES OTHER THAN ENGLISH: Spanish
TYPE OF SERVICE: Provides advocacy, technical and legal assistance and training to legal services programs in order to advocate for protective worker health and safety laws and effective remedies for injured workers. Assistance for litigation, legislative, regulatory or policy advocacy. Focus on eliminating all types of workplace hazards and also on workplace-created toxic hazards that impact at-risk communities in California.

YOUTH LAW CENTER
200 Pine St., Suite 300
San Francisco, CA  94104

(415) 543-3379
(415) 956-9022 (Fax)
Email: info@ylc.org
URL: www.ylc.org

HOURS: Mon. – Fri., 9 a.m. – 5 p.m.
CLIENTELE: Children up to age 18
FEES: None
LANGUAGES OTHER THAN ENGLISH: Spanish
TYPE OF SERVICE: The Center's services focus on children subject to dependency or delinquency court and placed in foster care or juvenile justice institutions. Through public education, legislative advocacy, technical assistance and litigation, the Center works on a system-wide basis to ensure that children in these systems receive appropriate services and conditions to enable them to grow into healthy and productive adults. The Center does not
provide individual representation, but co-counsels with legal services advocates on selected cases involving children and youth who are involved in, or at risk of involvement in, the child-welfare or juvenile-justice system.